



Veterans' Employment
and Training Service

Homeless Veterans' Reintegration Program (HVRP) Post-Award Conference (PAC): National Veterans' Technical Assistance Center (NVTAC)

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NVTAC Technical Assistance Coaches



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NVTAC Technical Assistance Overview

NVTAC Overview (1 of 2)

- NVTAC is a VETS federally funded contract
- Provide technical assistance (TA) designed to increase grant recipients' ability to establish and operate successful HVRP grants
- Support HVRP grant recipients throughout their period of performance to ensure that challenges are resolved quickly
- Provide effective training and peer-to-peer learning opportunities that result in increased knowledge and adoption of innovative practices among HVRP programs nationwide

NVTAC Overview (2 of 2)

- Provide technical expertise to federal staff to assist in policy development in support of program oversight and strategic planning for the future of HVRP
- Quantify grant recipients' customer satisfaction and share promising practices and lessons learned

Technical Assistance Quick Tips

- It is a great idea to access NVTAC TA *before* challenges arise!
- You do not need to be on a Corrective Action Plan (CAP) to participate in NVTAC TA.
 - TA services are available to all HVRP grant recipients throughout your entire period of performance.

Introduction to NVTAC TA

- NVTAC provides individualized one-on-one TA, customized training, web-based training, best practices, a robust Community of Practice (CoP), and much more!
- NVTAC is not punitive—we are here for HVRP grant recipients to provide the support, training, and resources necessary to strengthen the service delivery of HVRP nationwide!
- Grant recipients or Grant Officer's Technical Representatives (GOTR) can initiate the NVTAC TA referral by emailing nvtac@dol.gov.

New Grant Recipient Consultations

(1 of 2)



- New program year (PY) 2026 grant recipients will receive an email from NVTAC with information on requesting a 30-minute NVTAC consultation.
- New grant recipient consultations will take place during the first quarter (Q) of PY26, as required in the PY26 Funding Opportunity Announcement (FOA).
- NVTAC will follow up after Q1 to see if grant recipients need TA now that a quarter has been completed.
- Any questions regarding NVTAC consultations can be sent to nvtac@dol.gov.

New Grant Recipient Consultations (2 of 2)



In the NVTAC consultation, the following will be covered:

- Introductions (NVTAC coach and grant recipient)
- Overview of NVTAC resources and how to access them
- What is TA and how do I request it?
- Should I contact my GOTR or NVTAC with this question? A brief overview of NVTAC's role and the GOTR's role
- Understanding your performance goals
- Questions
 - NVTAC will answer questions when time allows and will follow up with the grant recipient after the consultation with answers to questions that were not answered during the consultation

Monthly Community of Practice (CoP)

- The NVTAC CoP is a forum for HVRP grant recipients to connect with each other and with NVTAC staff.
- Each month has a dedicated topic, and grant recipients can register for future CoP events on the [NVTAC.org website](https://www.nvtac.org). Events through October 2026 are below:
 - [August 27, 2026](#): Serving Justice-Involved Veterans
 - [September 24, 2026](#): Understanding Homeless Veterans' Reintegration Program Performance
 - [October 29, 2026](#): Engaging with Aging Veteran Population

Examples of NVTAC TA Topics (1 of 2)

- Case Management
 - Documentation and Case Notes
 - Individual Employment Plan (IEP)
 - Motivational Interviewing
 - Trauma-Informed Care Concepts
 - Secondary Trauma and Self-Care for Providers

Examples of NVTAC TA Topics (2 of 2)

- Participant Training Requirements
- Job Development and Placement Strategies
- Outreach Strategies for veterans, employers, and community partners
- Veteran Engagement Strategies
- Strengths, Weaknesses, Opportunities, and Threats (SWOT) Analysis
- Specific, Measurable, Achievable, Relevant, and Time-bound (SMART) Goals Strategy Session

Important Resources

- Important new information for grant recipients can be found on the [Welcome New Grant Recipients](#) page of the NVTAC.org website, including the following:
 - 2026 HVRP Program Guide
 - NVTAC Menu of Services

Menu of Services



NVTAC Menu of Services

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NVTAC Menu of Services

The Department of Labor, Veterans' Employment and Training Services (DOL/VETS) funds the National Veterans' Technical Assistance Center (NVTAC) to provide programmatic support to Homeless Veterans' Reintegration Program (HVRP) grant recipients at no cost. NVTAC offers an array of services and expertise including one-on-one consultations and technical assistance, customized training, web-based training, best and promising practices, peer-to-peer learning opportunities, an extensive Community of Practice, and much more.

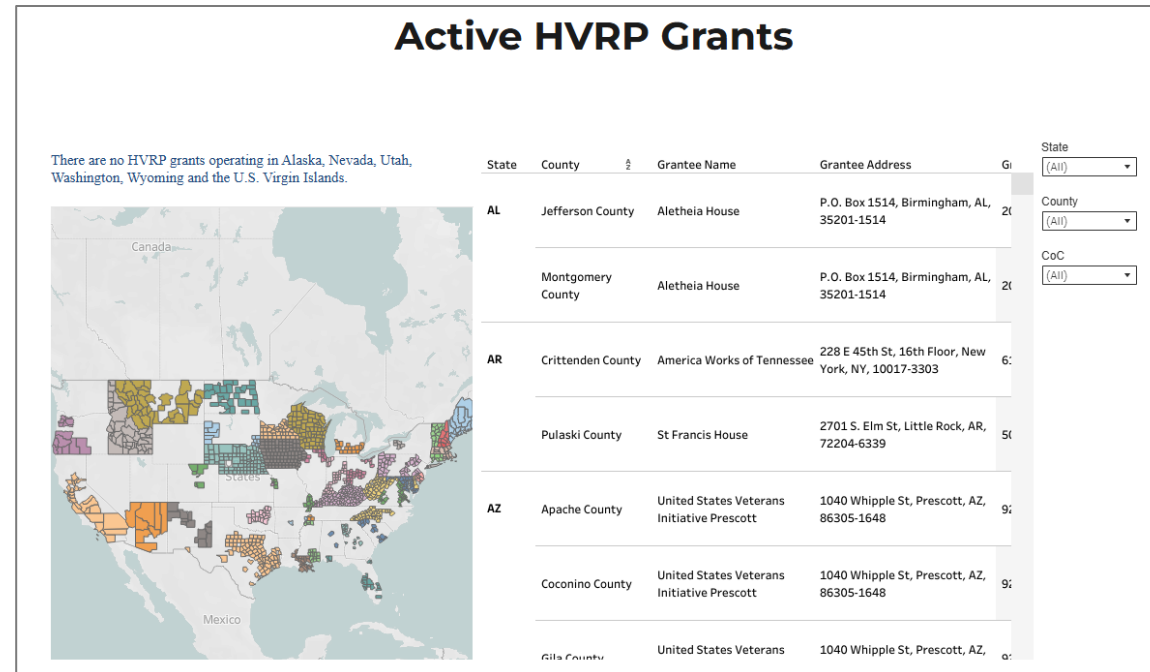
Individualized technical assistance can cover a wide range of topics based on grant recipient needs.

Examples of topics include, but are not limited to:

- *Collaboration and partnerships*
- *Enrollment at the American Job Center*
- *Intake and assessment*
- *Job development and placement*
- *Outreach to veterans, employers, or partners*
- *Training for new staff*
- *Career-driven training and career pathways*
- *Employee retention and morale*
- *Leadership and management skills*
- *Outreach and engagement strategies for veterans experiencing homelessness*
- *Knowledge of models for career development and business engagement for veterans experiencing homelessness to reintegrate into the workforce*
- *Intake, assessment, and case management strategies that may result in veterans experiencing homelessness reintegrating into the workforce*
- *Experience with public and private systems/institutions to assist with coordination and integration of supportive services for veterans experiencing homelessness*
- *Analysis of changes and updates to DOL/VETS policies or other federal agency policies impacting individuals/veterans experiencing homelessness*
- *Coordinated Entry*
- *...and much more!*

Active HVRP Grant Map

- The [Active HVRP Grant Map](#) can be found on the NVTAC.org website, which will be updated with the new PY26 grant recipients



Topics NVTAC Does Not Cover

While NVTAC can provide TA on a wide variety of topics, we are not able provide TA to grant recipients on the following:

- VETS Grantee Reporting System (VGRS)
 - Quarterly reports
- Payment Management System (PMS)
- GrantSolutions
 - Grant Amendments and Grant Notes
- Federal Financial Reports (FFR)
- Financial topics
- Allowable/unallowable costs
 - Budget Narrative
- Close Out and On-Site Reviews/Audits

NVTAC Microlearning Videos

- [Building and Maintaining Relationships with HVRP Partner Programs](#)
- [Differences Between Participant Training and Supportive Services](#)
- [Disaster Preparedness for Veteran Service Providers](#)
- [Hiring an HVRP Case Manager](#)
- [Placement Strategies](#)
- [Registered Apprenticeship Overview](#)
- [Using the HVRP Eligibility Tool](#)
- [Verification of Employment](#)
- [Veteran Entrepreneurship](#)



Questions?

Thank you!
