



National Veterans'
Technical Assistance Center

Homeless Veterans' Reintegration Program (HVRP) Post-Award Conference (PAC): National Veterans' Technical Assistance Center (NVTAC)

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NVTAC Technical Assistance Coaches



Sarah Chung

Training and Technical Assistance Coach

✉ contact@nvtac.org



Temitope Fagbemi

Training and Technical Assistance Coach

✉ contact@nvtac.org



Chris Taylor

Training and Technical Assistance Coach

✉ contact@nvtac.org

NVTAC Technical Assistance Overview

NVTAC Overview (1 of 2)



- NVTAC is a VETS federally funded contract
- Provide technical assistance (TA) designed to increase grant recipients' ability to establish and operate successful Homeless Veterans' Reintegration Program (HVRP) grants
- Support HVRP grant recipients throughout their period of performance to ensure that challenges are resolved quickly
- Provide effective training and peer-to-peer learning opportunities that result in increased knowledge and adoption of innovative practices among HVRP programs nationwide

NVTAC Overview (2 of 2)



- Provide technical expertise to federal staff to assist in policy development in support of program oversight and strategic planning for the future of HVRP
- Quantify grant recipients' customer satisfaction, and share promising practices and lessons learned

Technical Assistance Quick Tips

- It is a great idea to access NVTAC TA *before* challenges arise!
- You do not need to be on a Corrective Action Plan (CAP) to participate in NVTAC TA
 - TA services are available to all HVRP grant recipients throughout your entire period of performance

Introduction to NVTAC TA

- NVTAC provides individualized one-on-one TA, customized training, web-based training, best practices, a robust Community of Practice (CoP), and much more!
- NVTAC is not punitive—we are here for HVRP grant recipients to provide the support, training, and resources necessary to strengthen the service delivery of HVRP nationwide!
- Grant recipients or Grant Officer's Technical Representatives (GOTR) can initiate the NVTAC TA referral by emailing nvtac@dol.gov

New Grant Recipient Consultations (1 of 2)



- New program year (PY) 2025 grant recipients will receive an email from NVTAC with information on requesting a 30-minute NVTAC consultation
- New grant recipient consultations will take place during the first quarter (Q) of PY25, as required in the PY25 Funding Opportunity Announcement (FOA)
- NVTAC will follow up after Q1 to see if grant recipients need TA now that a quarter has been completed
- Any questions regarding NVTAC consultations can be sent to nvtac@dol.gov

New Grant Recipient Consultations (2 of 2)



In the NVTAC consultation, the following will be covered:

- Introductions (NVTAC coach and grant recipient)
- Overview of NVTAC resources and how to access them
- What is TA and how do I request it?
- Should I contact my GOTR or NVTAC with this question? A brief overview of NVTAC's role and the GOTR's role
- Understanding your performance goals
- Questions
 - NVTAC will answer questions that time allows for and will follow up with the grant recipient after the consultation with answers to questions that were not answered during the consultation

Monthly Community of Practice (CoP)



- The NVTAC CoP is a forum for HVRP grant recipients to connect with each other and with NVTAC staff
- Each month has a dedicated topic, and grant recipients can register for future CoP events on the [NVTAC.org website](https://www.nvtac.org). Events for the rest of 2025 are below:
 - [August 28, 2025](#): Case Management for Veterans with Complex Barriers
 - [September 25, 2025](#): U.S. Department of Veterans Affairs (VA) Homeless Veteran Community Employment Services (HVCES)
 - [October 30, 2025](#): Sustainable Employment Opportunities
 - [November 20, 2025](#): VA Supportive Services for Veteran Families (SSVF)

Examples of NVTAC TA Topics (1 of 2)



- Case Management
 - Documentation and Case Notes
 - Individual Employment Plan (IEP)
 - Motivational Interviewing
 - Trauma-Informed Care Concepts
 - Secondary Trauma and Self-Care for Providers

Examples of NVTAC TA Topics (2 of 2)

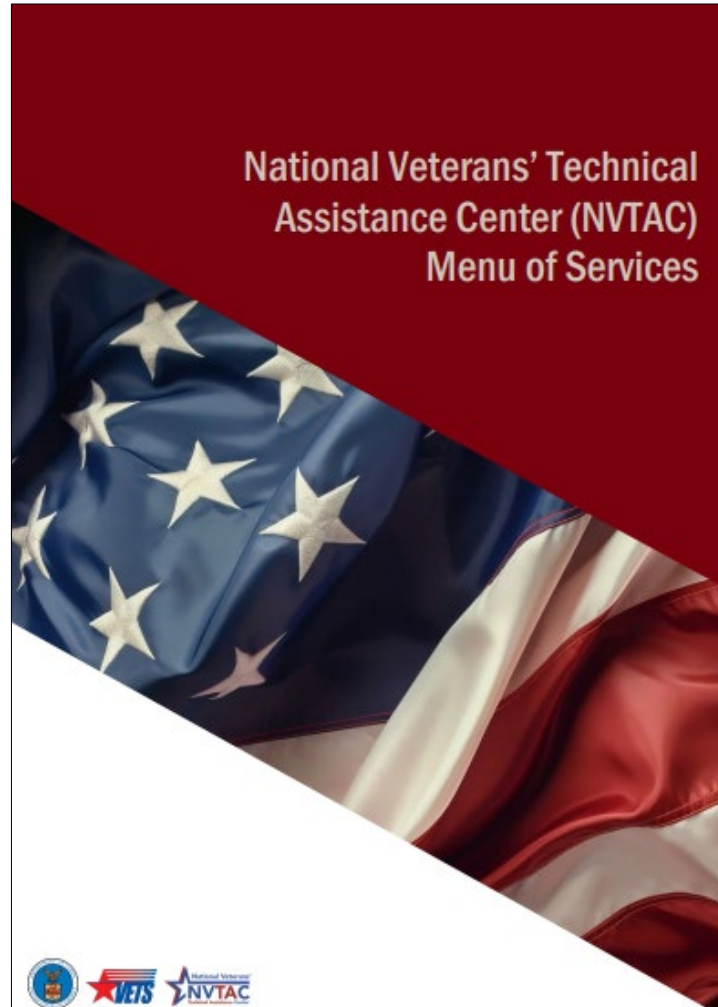


- Participant Training Requirements
- Job Development and Placement Strategies
- Outreach Strategies for veterans, employers, and community partners
- Veteran Engagement Strategies
- Strengths, Weaknesses, Opportunities, and Threats (SWOT) Analysis
- Specific, Measurable, Achievable, Relevant, and Time-bound (SMART) Goals Strategy Session

Important Resources

- Important new information for grant recipients can be found on the [Welcome New Grant Recipients](#) page of the NVTAC.org website, including the following:
 - 2025 HVRP Welcome Packet
 - 2025 HVRP Program Guide
 - NVTAC Menu of Services

Menu of Services



NVTAC Menu of Services

The Department of Labor, Veterans' Employment and Training Services (DOL/VETS) funds the National Veterans' Technical Assistance Center (NVTAC) to provide programmatic support to Homeless Veterans' Reintegration Program (HVRP) grant recipients at no cost. NVTAC offers an array of services and expertise including one-on-one consultations and technical assistance, customized training, web-based training, best and promising practices, peer-to-peer learning opportunities, an extensive Community of Practice, and much more.

Individualized technical assistance can cover a wide range of topics based on grant recipient needs.

Examples of topics include, but are not limited to:

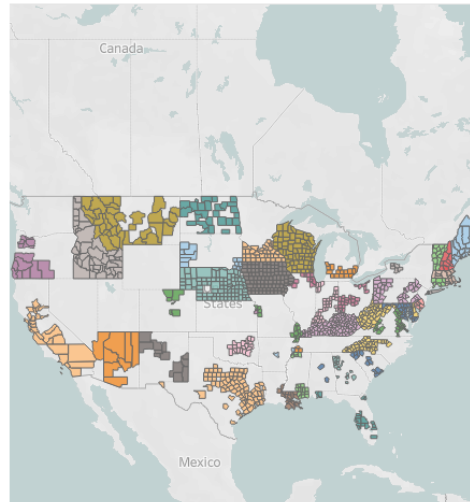
- *Collaboration and partnerships*
- *Enrollment at the American Job Center*
- *Intake and assessment*
- *Job development and placement*
- *Outreach to veterans, employers, or partners*
- *Training for new staff*
- *Career-driven training and career pathways*
- *Employee retention and morale*
- *Leadership and management skills*
- *Outreach and engagement strategies for veterans experiencing homelessness*
- *Knowledge of models for career development and business engagement for veterans experiencing homelessness to reintegrate into the workforce*
- *Intake, assessment, and case management strategies that may result in veterans experiencing homelessness reintegrating into the workforce*
- *Experience with public and private systems/institutions to assist with coordination and integration of supportive services for veterans experiencing homelessness*
- *Analysis of changes and updates to DOL/VETS policies or other federal agency policies impacting individuals/veterans experiencing homelessness*
- *Coordinated Entry*
- *...and much more!*

Active HVRP Grant Map

- The [Active HVRP Grant Map](#) can be found on the NVTAC.org website, which will be updated with the new PY25 grant recipients

Active HVRP Grants

There are no HVRP grants operating in Alaska, Nevada, Utah, Washington, Wyoming and the U.S. Virgin Islands.



State	County	Grantee Name	Grantee Address	GI	State
					(All)
AL	Jefferson County	Aletheia House	P.O. Box 1514, Birmingham, AL, 35201-1514	20	County
	Montgomery County	Aletheia House	P.O. Box 1514, Birmingham, AL, 35201-1514	20	
AR	Crittenden County	America Works of Tennessee	228 E 45th St, 16th Floor, New York, NY, 10017-3303	60	CoC
	Pulaski County	St Francis House	2701 S. Elm St, Little Rock, AR, 72204-6339	50	
AZ	Apache County	United States Veterans Initiative Prescott	1040 Whipple St, Prescott, AZ, 86305-1648	90	
	Coconino County	United States Veterans Initiative Prescott	1040 Whipple St, Prescott, AZ, 86305-1648	90	
	Gila County	United States Veterans	1040 Whipple St, Prescott, AZ, 86305-1648	90	

Topics NVTAC Does Not Cover

While NVTAC can provide TA on a wide variety of topics, we are not able provide TA to grant recipients on the following:

- VETS Grantee Reporting System (VGRS)
 - Quarterly reports
- Payment Management System (PMS)
- GrantSolutions
 - Grant Amendments and Grant Notes
- Federal Financial Reports (FFR)
- Financial topics
- Allowable/unallowable costs
 - Budget Narrative
- Close Out and On-Site Reviews/Audits

New in 2025: NVTAC Microlearning Videos



- [Requesting a DD-214](#)
- [Reading a DD-214](#)
- [Using the HVRP Eligibility Tool](#)
- [HVRP Placement Strategies](#)
- [HVRP Verification of Employment](#)
- [Differences Between Participant Training and Supportive Services](#)
- [VPL 06-24 Appendix](#)
- [Building and Maintaining Relationships with HVRP Partner Programs](#)

New in 2025: NVTAC Microlearning Videos (2 of 2)



- Coming soon to the [Training Resources](#):
 - Veteran Entrepreneurship
 - Hiring a Case Manager
 - When a Natural Disaster Affects Your HVRP Grant



Questions?

Thank You!
