

Homeless Veterans' Reintegration Program (HVRP) Post-Award Conference Performance & Reporting July 25, 2024





Introduction to the Veterans' Employment and Training Service (VETS) Grantee Reporting System (VGRS)



Today's Speaker





Kate McCord

Vision



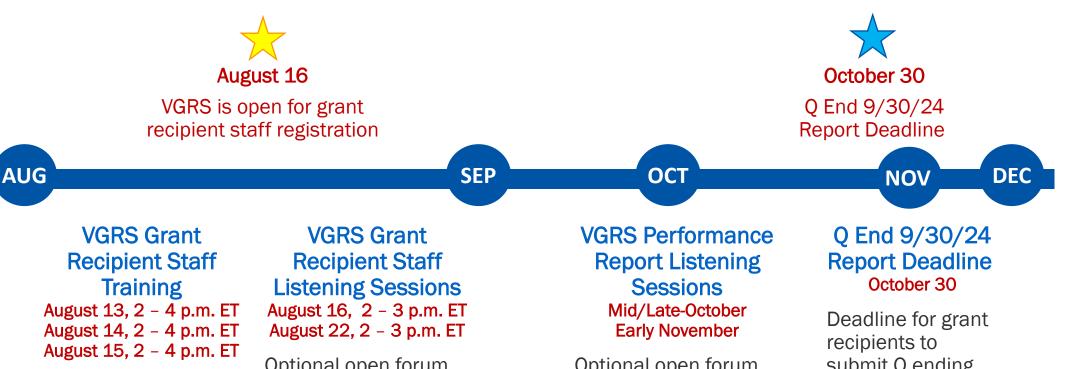
- The VETS Grantee Reporting System, also known as VGRS or "Vigorous," will replace the Microsoft Excel and Portable Document Format (PDF) forms currently used to collect project and performance information from VETS' grant recipients.
- The initial launch will be a minimum viable product (MVP) that replaces the quarterly data collection and report functions of the VETS-701 HVRP Technical Performance Report (TPR) Excel workbook and the VETS-702 Technical Performance Narrative (TPN) PDF document.

VGRS Access



- Where to find the latest information?
 - DOL VGRS webpage
- VGRS system access will be administered through <u>Login.gov</u>.
- Access to a grant's records will be managed by the Grant Officer's Technical Representative (GOTR) or the GOTR's designee.
- VETS will allow up to *four grant recipient staff VGRS user accounts per HVRP grant.
 - VGRS cannot provider broader access to grant staff via an organizational email account because <u>Login.gov</u> requires <u>multifactor authentication</u> (e.g., text message/phone call, authenticator app, security key, etc.).
 - *Subject to change

Program Year (PY) 2024 VGRS Timeline



VGRS training sessions for active PY24 HVRP grant staff; will also be open VETS staff Optional open forum sessions for questions re: VGRS data input.

Additional Listening Sessions may be scheduled, if needed.

Optional open forum sessions for questions and technical assistance for creation and submission of the Q ending 9/30/24 performance report Deadline for grant recipients to submit Q ending 9/30 Performance Reports to GOTRs in VGRS

VGRS Grant Recipient Training Key Takeaways



- Target Audience: grant personnel who will input data for the grant's:
 - Participant, enrollment, training, services, placement, exit and follow-up information;
 - Budget goals, expenditures, personnel information; and
 - Performance narrative updates (to include personnel) and report certifications.
 - All grant staff are welcome to attend the training even if you are not one of the four expected users for your grant.
- Training: August 13, 14, and 15 at 2 4 p.m. ET.
 - Each day will cover new material. The sessions will be recorded and available online.
- Listening Sessions: August 16 & 22 at 2 3 p.m. ET.
- Please contact your GOTR if you want to attend the VGRS Training and/or Listening Sessions but have not received the meeting invitations.
- VGRS account registrations will open to grant recipient staff on August 16.

Benefits of VGRS

Comprehensive

 Captures all 12 Qs of the grant's period of performance (PoP)

Efficient

 Combines the TPR and TPN forms into a single performance report

Faster Routing

 Performance reports are routed entirely within the system

Transparency

• Supports realtime data entry and report views

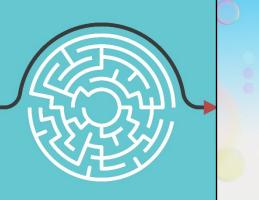


 Permissionsbased system access with enhanced data validations









VGRS will maintain all 12

Comprehensive

Qs of the grant's PoP within a single grant record.

Eliminates the need to identify "carryover" participants.

Outcomes module will track the full history of red, yellow, and green status of percentage of goal achieved indicators for each performance indicator.

Makes it easier to identify and visualize performance outcomes over time and track potential high-risk indicators.

Cumulative Goal Achieved	266.0%	250.0%	250.0%
Screenshots are from the development syste represent typical HVRP grant recipient outco		r demonstration purpose	es only; it does not

Measure	PoP Q1 PY1 2023 Q1	PoP Q2 PY1 2023 Q2	PoP Q3 PY1 2023 Q3
# of Participants Enrolled - % of Cumulative Goal Achieved	15.0%	10.0%	7.0%
Placement Rate - % of Cumulative Goal Achieved	267.0%	277.0%	277.0%
Placement Rate of Exiters who were Episodically Homeless - % of Cumulative Goal Achieved	500.0%	500.0%	500.0%
Average Hourly Wage at Placement - % of Cumulative Goal Achieved	117.0%	163.0%	163.0%
Cost Per Placement - % of Cumulative Goal Achieved	0.0%	0.0%	0.0%
Total Actual Expenditures - % of Cumulative Goal Achieved	81.0%	81.0%	81.0%
Employment Rate 2nd Qtr After Exit - % of Cumulative Goal Achieved	-	-	120.0%
Median Earnings 2nd Qtr After Exit - % of Cumulative Goal Achieved	-	-	114,000.0%
Employment Rate 4th Qtr After Exit - % of Cumulative Goal Achieved	-	-	-
% of Enrollments with Training - % of Cumulative Goal Achieved	266.0%	250.0%	250.0%







VGRS reduces the grant recipient's two to four TPR/TPN reports into a single quarterly performance report.

VGRS combines the TPR and TPN into a single performance report, so GOTRs won't have to manage two separate documents, or in the case of PoP Year 2/3 grant recipients, four separate documents, every Q.

TPR/TPN Excel/PDF Forms	VGRS Performance Reports
 PoP Year 1 Grant Recipients: 72 PY23 Q1 TPRs + 72 PY23 Q1 TPNs = 144 reports PoP Year 2 & 3 Grant Recipients: 87 PY23 Q1 TPRs + 87 PY23 Q1 TPNs + 87 PY22 Q5 TPRs + 87 PY22 Q5 TPNs = 348 reports 	 PoP Year 1 Grant Recipients: 72 PY23 Q1 Performance Reports (TPR and TPN combined) PoP Year 2 & 3 Grant Recipients: 87 PY23 Q1 Performance Reports (combines PY23 Q1 and PY22 Q5 into a single report)
 Total number of HVRP performance reports to review: Quarterly: 492 reports Total PY: 1,968 reports 	 Total number of HVRP performance records to review: Quarterly: 159 records Total PY: 636 records

Faster Routing



VGRS replaces the emailbased report submission process with automated workflows.

GOTRs and regional staff will no longer receive/send performance reports via email.

All routing, from grant recipient to state, state to region, and region to the National Office, will take place entirely within the system.

Reports can be returned to a level below the assigned user.

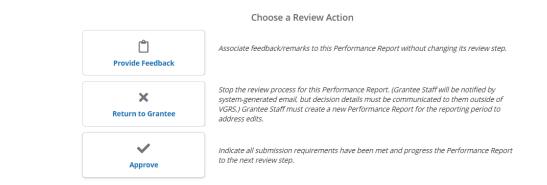
Submit Review: Performance Report 000016-2023-2-DEC

• Instructions

CANCEL

Choose your action and provide feedback/remarks regarding your decision

Note: Grantee Staff cannot view this text; any request to edit the Performance Report must be communicated to Grantee Staff outside of VGRS. Feedback/remarks are for VGRS staff use only. Entered text will be saved in the Review Status log, along with your username, selected action, role, and date/time of submission.



Feedback/Remarks 🖗*

Transparency



VGRS enables real-time data entry of participant/enrollment data and outcomes.

GOTRs will be able to preview participant/enrollment entries and performance report outcomes, including personnel updates and budget/expenditures data, in real time. This supports troubleshooting potential errors in advance of the performance report submission.

1.7	ecalculate Outcomes eview last calculated 5/30/2023 3:09 PM I	EDT									
<u></u> O	utcomes										
Q Outo	comes	SEARCH	TIME AGGREGATIO	N Any		▼ VIE	ew type Any			▼ CATEGORY	Enrollments
Score	Measure	PoP Q1 PY1 2020 Q1	PoP Q2 PY1 2020 Q2	PoP Q3 PY1 2020 Q3	PoP Q4 PY1 2020 Q4	PoP Q5 PY2 2021 Q1	PoP Q6 PY2 2021 Q2	PoP Q7 PY2 2021 Q3	PoP Q8 PY2 2021 Q4	PoP Q9 PY3 2022 Q1	PoP Q10 PY3 2022 Q2
	# of Participants Enrolled- Quarterly Goal	19	21	22	23	19	21	22	22	19	21
	# of Participants Enrolled- Quarterly Actual	6	1	0	0	4	1	4	0	1	3
	# of Participants Enrolled- Cumulative Goal	19	40	62	85	104	125	147	169	188	209
	# of Participants Enrolled- Cumulative Actual	6	7	7	7	11	12	16	16	17	20





VGRS provides enhanced security and improved data validation features.

Protecting the formulas and data validations in the current TPR relies on Excel's relatively weak security settings, where passwords can be broken with easily accessible software. VGRS eliminates these security concerns entirely. It also supports enhanced validations, tool tips, and tracking features that will improve the accuracy and completeness of HVRP grant data overall.

For example, VGRS tracks the duration of participant inactivity in the program. This allows the grant recipient and the GOTR to quickly identify participants who have no recorded services or training within the last 90 days and consider the appropriate action.

Inactive Participant Enrollments

One or more participants have no training/services received activity in the past 90 days. Update activity for their current enrollments or exit the participants.

🐣 Participant List

Q Participants SEARCH

	Participant Identifier	Custom Identifier	# of Enrollments	Currently Enrolled 😧 🔰	Days of Enrollment Inactivity 💡
1	222222-AdamBH-57-03/12/1996		1	Yes	128
1	222222-PonoBG-46-12/22/2000		1	Yes	99
	222222-HermAC-35-02/13/2008		1	Yes	36

VGRS Preview: Participant/Enrollment Information

Service Start Date 🝞 Sep 19, 2023	Progra 2023	m Year (PY) Enrolled	Quarter Enrolled	
Co-Enrollments				
American Job Center (AJC)	Co-Enrollme	ent		
Declined Co-Enrollment 💡	Date Co-E	nrolled 😮		
No	Sep 19, 202	23		
Additional Co-Enrollments				
Other Programs				
	ent Agency	Supportive Services (SSVF)	for Veteran Families	Native American Housing Assistance & Self-Determinatio
 Federal Emergency Manageme (FEMA) 		C CCVC Challery Cybeie	lv	Act (NAHASDA)
		SSVF-Shallow Subside		

ᅪ Eligibility

Eligib Home	ility Status eless	Learn More >>	
	0	t Enrollment ss/Temporary Supportive Housing	Learn More >>
Has C	hildren 😮	Episodic Homelessness 😮	IVTP Eligible 😮
No		No	No

- All participant, enrollment, training, services, exit, and follow-up information is captured via a web-based form.
- Grant recipients can edit in form view at any time.
- Users can view field definitions by hovering over question mark icons or clicking the *Learn More* links.

VGRS Preview: Tabular View



All participant, enrollment, training, services, and exit/follow-up data can be toggled between a form view or a table view. The table supports search, filters, and exports to Excel.

Budget Personnel Grantee User Access Participants Outcomes Performance Reports History Summary O Instructions View Participants for the Grant. Use this view to see data for all Participants for the Grant simultaneously in a tabular format. View Enrollment, Services Received, Trainings, Exit, and Follow-Ups information by navigating through tabs at the top of the grid. Click 'Manage Participants' to edit Participant or Enrollment information. 😬 Participant List

Q Participant	Enrollments		SEAR	CH PY ENROL	LED Any			· QUARTER EN	NROLLED Any		•	ELIGIBILITY STATUS	Any		• 🛓	(T *)	
AS CHILDREN	Any			▼ EPISODIC	HOMELESSNESS	Any		IVTP ELIGIBI	LE Any			STATE/TERRITORY	Any'		•		
Participant Identifier	Service Start ↓ Date	PY Enrolled	Quarter Enrolled	Declined Co- Enrollment AJC	Date Co- Enrolled AJC	FEMA Co- Enrollment	GPD Co- Enroliment	SSVF Co- Enrollment	SSVF-SS Co- Enrollment	NAHASDA Co- Enroliment	VASH Co- Enrollment	Eligibility Status	Housing Status at Enrollment	Has Children	Episodic Homelessness	IVTP Eligibl	
ST1234- ****QE-25- 10/02/2020	6/1/2021	2020	4	No	6/20/2023					Yes		At Risk of Homelessness		No	No	No	

VGRS Preview: Budget



Displays all grant funds planned and actual budget across all 12 Qs of the PoP.

Measure	PY 2020 Q1	PY 2020 Q2	PY 2020 Q3	PY 2020 Q4	PY 2020 Total	PY 2021 Q1	PY 2021 Q2	PY 2021 Q3	PY 2021 Q4	PY 2021 Total	PY 2022 Q1	PY 2022 Q2	PY 2022 Q3	PY 2022 Q4	PY 2022 Total	PoP Tota
Total Planned Award Amount					\$216,000.00					\$216,000.00					\$240,000.00	\$672,000.00
Carryover Amount					N/A					\$5,000.00					\$3,080.54	
Total Planned Funding Amount					\$216,000.00					\$221,000.00					\$243,080.54	
Planned Participant Support Costs	\$47,455.84	\$47,455.84	\$47,455.84	\$47,455.84	\$189,823.36	\$47,455.84	\$47,455.84	\$47,455.84	\$47,455.84	\$189,823.36	\$51,142.93	\$51,142.93	\$51,142.93	\$51,142.93	\$204,571.72	\$584,218.44
Planned Indirect Costs	\$6,544.16	\$6,544.16	\$6,544.16	\$6,544.16	\$26,176.64	\$6,544.16	\$6,544.16	\$6,544.16	\$6,544.16	\$26,176.64	\$7,419.57	\$7,419.57	\$7,419.57	\$7,419.57	\$29,678.28	\$82,031.56
Planned Direct Costs					\$0.00					s 0.00					\$0.00	\$0.00
Total Planned Expenditures	\$54,000.00	\$54,000.00	\$54,000.00	\$54,000.00	\$216,000.00	\$54,000.00	\$54,000.00	\$54,000.00	\$54,000.00	\$216,000.00	\$58,562.50	\$58,562.50	\$58,562.50	\$58,562.50	\$234,250.00	\$666,250.00
Estimated Remaining Funding Amount	\$162,000.00	\$108,000.00	\$54,000.00	\$0.00	\$0.00	\$167,000.00	\$113,000.00	\$59,000.00	\$5,000.00	\$5,000.00	\$184,518.04	\$125,955,54	\$67,393.04	\$8,830.54	\$8,830.54	\$8,830.54

S Actual																
Measure	PY 2020 Q1	PY 2020 Q2	PY 2020 Q3	PY 2020 Q4	PY 2020 Total	PY 2021 Q1	PY 2021 Q2	PY 2021 Q3	PY 2021 Q4	PY 2021 Total	PY 2022 Q1	PY 2022 Q2	PY 2022 Q3	PY 2022 Q4	PY 2022 Total	PoP Total
Total Actual Award Amount					\$216,000.00					\$216,000.00					\$216,000.00	\$648,000.00
Carryover Amount					N/A					\$5,000.00					\$3,080.54	
Total Actual Funding Amount					\$216,000.00					\$221,000.00					\$219,080.54	
Actual Participant Support Costs	\$33,534.87	\$46,726.81	\$47,662.28	\$60,347.98	\$188,271.94	\$46,487.49	\$48,778.10	\$47,451.11	\$57,474.70	\$200,191.40	\$53,368.76	\$53,368.76	\$53,368.58	<mark>\$41,955.2</mark> 7	\$202,061.37	\$590,524.71
Actual Indirect Costs	\$3,565.86	\$5,514.99	\$5,762.94	\$7,884.27	\$22,728.06	\$3,565.86	\$4,514.99	\$4,762.94	\$4,884.27	\$17,728.06	\$6,558.76	\$4,553.47	\$2,953.47	\$2,953.47	\$17,019.17	\$57,475.29
Actual Direct Costs					\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	s 0.00					\$0.00	\$0.00
Total Actual Expenditures and Obligations	\$37,100.73	\$52,241.80	\$53,425.22	\$68,232.25	\$211,000.00	\$50,053.35	\$53,293.09	\$52,214.05	\$62,358.97	\$217,919.46	\$59,927.52	\$57,922.23	\$56,322.05	\$44,908.74	\$219,080.54	\$648,000.00
Actual Remaining Funding Amount	\$178,899.27	\$126,657.47	\$73,232.25	\$5,000.00	\$5,000.00	\$170,946.65	\$117,653.56	\$65,439.51	\$3,080.54	\$3,080.54	\$159,153.02	\$101,230.79	\$44,908.74	\$0.00	\$0.00	\$0.00

Screenshots are from the development system and the appearance is subject to change. Data displayed is for demonstration purposes only; it does not represent typical HVRP grant recipient outcomes.

VGRS Data Entry



What information are grant recipients expected to input into VGRS by October 2024?

Initial Award Year 2024: 000073 - 000106

• All participant and expenditures data beginning 7/1/2024 through 9/30/2024.

Initial Award Year 2023: 000001 - 000072

• All participant and expenditures data beginning 7/1/2023 through 9/30/2024.

Initial Award Year 2022: 038###

- All participant data beginning 7/1/2023 through 9/30/2024.
- All expenditures data beginning 7/1/2022 through 9/30/2024.

Why do grant recipients need to re-enter PY23 participant data into VGRS when they already submitted this information in their PY23 TPRs?

To capture follow-up reporting and continued services to un-exited participants:

- Follow-up data (2Q After Exit [AE] and 4QAE outcomes) for all participants that exited in PY23.
- Training and services provided to all un-exited participants that will continue to receive services in PY24.





Service Delivery Area (SDA) Exception

Check box if participant is receiving services outside of the grant's approved SDA under an SDA exception. See <u>Veterans' Program Letter (VPL) 05-19</u> Exception for the Provision of Emergency Services by HVRP Grantees Outside of their Approved SDA.

Service Delivery Area (SDA)

Enter location information that is most applicable to the participant at the time of enrollment.

State	County	City	ZIP Code

Service Delivery County Living Wage - Hourly Rate

Use the <u>Living Wage Calculator</u> (<u>https://livingwage.mit.edu/</u>) to find the living wage for the participant's service delivery county. Input the living wage hourly rate shown for the county based on one adult and the participant's number of dependent children (min=0 to max=3).

Employment History

Enter the approximate number of days the participant experienced each employment condition described below. Consider only the 90 days preceding the enrollment start date.

Employed Below County Living Wage Unemployed Number of days (non-consecutive), within the past Number of days (non-consecutive, within the past three months prior to the date of enrollment, that the three months prior to the date of enrolment, that the participant was employed below the service delivery participant was unemployed. county living wage. Days: Days: Employment History time frame decreased from Training within the past 6 months prior to enrollment to the 90 days preceding the enrollment start date. Date of First Training

Training Type	Date	# of	Date Provided	# of	Date	# of	Date	# of
fraining type	Provided	Hours	Provided	Hours	Provided	Hours	Provided	Hours

Use this <u>form</u> to record participant and enrollment information for PY24.

Key Change from PY23

The **Employment History** time frame and unit of measure has changed:

Change	PY24	PY23
Unit of Measure	Days	Weeks
Time Frame	Between 1 day to 90 days prior to enrollment	Between 1 week to 26 weeks prior to enrollment



PY24 Participant Tracking Sheet

Placed into Employment	Other Reason for Exit	 Relapse/Institutionalized
o Yes	 Deceased 	 Reserve Forces called to
0 N0	 End of Grant 	Active Duty
	 Grantee Discretion 	 Unresponsive
If no, indicate other reason	 Health/Medical 	o Other
for exit.	 Incarcerated 	

Definitions: Other Reason for Exit

- Deceased: the participant is deceased.
- End of Grant: the participant is exiting solely due to the conclusion of the grant's period of performance.
- **Grantee Discretion**: the grant recipient initiated the participant's exit and will not place or provide services to the participant for at least 90 days after exit. Specify the reason(s) for exiting the participant in the case file.
- Health/Medical: the participant is receiving medical treatment that is expected to last longer than 90 days and it precludes placement into employment or continued enrollment.
- Incarcerated: the participant has been incarcerated in a correctional institution.
- **Relapse/Institutionalized**: the participant has become a resident of an institution or facility providing 24-hour support such as a hospital or treatment center.
- **Reserve Forces called to Active Duty**: the participant is a member of the National Guard or other reserve military unit of the armed forces that has been called to active duty for at least 90 days.
- **Unresponsive**: the participant has not responded to the grant recipient's attempts to continue services for at least 90 days.
- Other: the participant has exited without placement for a reason not described above. Specify the other reason(s) in the case file.

Key Changes from PY23

- Deleted: Date Last Provided Follow-Up Service
- Added: Other Reason for Exit

Note: Other Reason for Exit will be shown in version 2.0, posting to the website ~Aug 12.

Planned Budget (1 of 4)



- Where do I find the amounts to enter for Planned Direct Costs and Planned Indirect Costs in VGRS' Planned Budget?
 - The Standard Form (SF)-424A from your grant award or most recently approved budget amendment.

Measure	PY 2023 Q1	PY 2023 Q2	PY 2023 Q3	PY 2023 Q4	PY 2023 Total	PY 2024 Q1	PY 2024 Q2	PY 2024 Q3	PY 2024 Q4	PY 2024 Total	PY 2025 Q1	PY 2025 Q2	PY 2025 Q3	PY 2025 Q4	PY 2025 Total	PoP Tota
Fotal Planned Award Amount	-	-	-	-		-	-	-	-		-	-	-	-		
arryover Amount	-	-	-	-	N/A			-	-		-	-	-	-		
atal Planned Funding Amount	-	-	-	-				? .	-		-	-	-	-		
anned Direct Costs																
lanned Indirect Costs																
otal Planned Expenditures																
timated Remaining Funding Amount																

Diammod

Planned Budget (2 of 4)

6. Object Class Categories GRANT PROGRAM, FUNCTION OR ACTIVITY Total (1)(2)(4) (5) (3) \$ 167,224.00 \$ 167,224.00 a. Personnel 22,190.62 22,190.62 b. Fringe Benefits 6.319.52 6.319.52 c. Travel d. Equipment e. Supplies f. Contractual g. Construction h. Other 21,041.99 21,041.99 i. Total Direct Charges (sum of 6a-6h) 216,776.13 216,776.13 j. Indirect Charges 38,223.87 38,223.87 \$ \$ \$ 255,000.00 \$ 255,000.00 k. TOTALS (sum of 6i and 6j) \$ \$ 7. Program Income

SECTION B - BUDGET CATEGORIES

X/E15

The SF-424A Section B Budget Categories provides the amount of Direct, Indirect, and Total costs for one year.

Authorized for Local Reproduction

Standard Form 424A (Rev. 7- 97)

Veterans' Employment and Training Service

Planned Budget (3 of 4)





Example VGRS Data Entry

- Line *i. Total Direct Charges (sum of 6a-6h)*: \$216,776.13 / **4** = \$54,194.03 per Q
- The even distribution by Q is not required and you may have to adjust cents. For example, if you didn't receive grant funds until late July, you may want to lower the amount allotted in Q1 compared to Q2 Q4 because you will have less time to expend the money in Q1.
- Enter \$54,194.03 across PoP Q1 Q4 of the Direct Costs row.

🕏 Planned					
Measure	PY 2024 Q1	PY 2024 Q2	PY 2024 Q3	PY 2024 Q4	PY 2024 Total
Total Planned Award Amount	-	-	-	-	\$255,000.00
Carryover Amount	-	-	-	-	N/A
Total Planned Funding Amount	-	-	-	-	\$255,000.00
Planned Direct Costs	\$54,194.03	\$54,194.03	\$54,194.03	\$54,194.04	\$216,776.13

Planned Budget (4 of 4)



i. Total Direct Charges (sum of 6a-6h)	216,776.13		\$ 216,776.13
j. Indirect Charges	38,223.87		\$ 38,223.87
k. TOTALS (sum of 6i and 6j)	\$ 255,000.00	\$ \$	\$ \$ 255,000.00

Example VGRS Entry

- Line *j. Indirect Charges*: \$38,223.87 / **4** = ~\$9,555.97 per Q
- The even distribution by Q is not required and you may have to adjust cents.
- Enter \$ 9,555.97 across all four Qs of the Indirect Costs row.

💺 Planned					
Measure	PY 2024 Q1	PY 2024 Q2	PY 2024 Q3	PY 2024 Q4	PY 2024 Total
Total Planned Award Amount	-	-	-	-	\$255,000.00
Carryover Amount	-	-	-	-	N/A
Total Planned Funding Amount	-	-	-	-	\$255,000.00
Planned Direct Costs	\$54,194.03	\$54,194.03	\$54,194.03	\$54,194.04	\$216,776.13
Planned Indirect Costs	\$9,555.97	\$9,555.97	\$9,555.97	\$9,555.96	\$38,223.87
Total Planned Expenditures	\$63,750.00	\$63,750.00	\$63,750.00	\$63,750.00	\$255,000.00





Questions about VGRS?



Performance Timelines and Scores



PoP Timeline

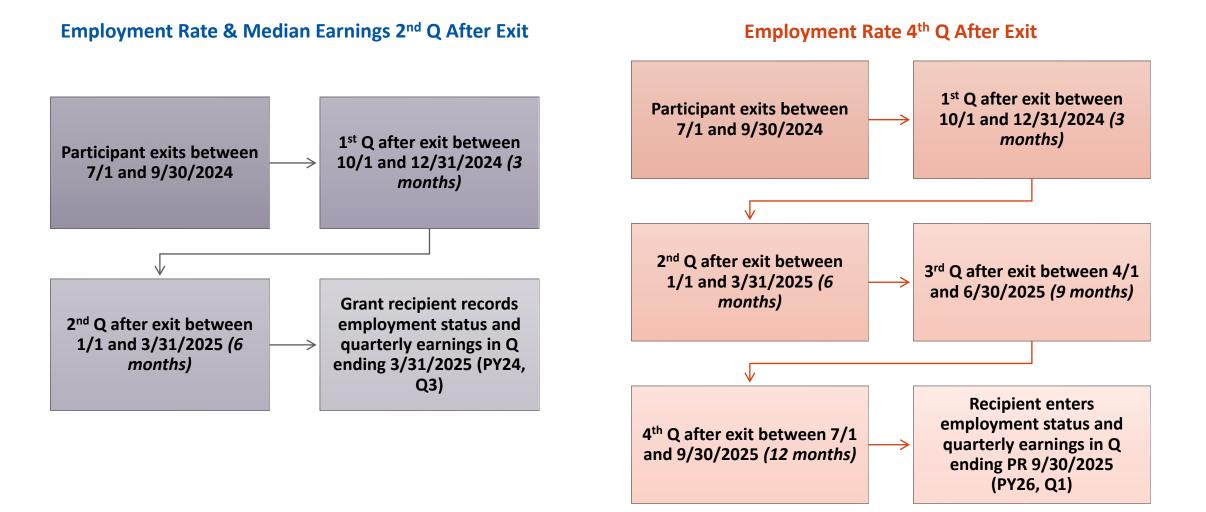


- Grant recipients are continuously reporting the status of enrollments, exits, and follow-up activities throughout the grant's PoP.
- Performance indicators are scored based on the reporting Q (e.g., grant recipients will not have any 4th Q after exit indicators to report until PoP Q5 or the 1st Q of the 2nd PY.

				Grant Period	of Performance	e (PoP) - 12 quar	rters (3 Years)				
Jul Aug Sep	p Oct Nov Dec	Jan Feb Mar	Apr May Jun	Jul Aug Sep	Oct Nov Dec	Jan Feb Mar	Apr May Jun	Jul Aug Sep	Oct Nov Dec	Jan Feb Mar	Apr May Jun
	Program Year (PY) - PY1 Program Year (PY) - PY2						Program Yea	ar (PY) - PY3			
PY1 Q1	PY1 Q2	PY1 Q3	PY1 Q4	PY2 Q1	PY2 Q2	PY2 Q3	PY2 Q4	PY3 Q1	PY3 Q2	PY3 Q3	PY3 Q4
PoP Q1	PoP Q2	PoP Q3	PoP Q4	PoP Q5	PoP Q6	PoP Q7	PoP Q8	PoP Q9	PoP Q10	PoP Q11	PoP Q12
Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/Exit	Enroll/ <mark>Exit All</mark>
	Follow-Up 2QAE	PoP Q1 Exiters	PoP Q2 Exiters	PoP Q3 Exiters	PoPQ4 Exiters	PoP Q5 Exiters	PoP Q6 Exiters	PoP Q7 Exiters	PoP Q8 Exiters	PoP Q9 Exiters	PoP Q10 Exiters
	Follow-Up 4QAE		PoP Q1 Exiters	PoPQ2 Exiters	PoP Q3 Exiters	PoP Q4 Exiters	PoP Q5 Exiters	PoP Q6 Exiters	PoP Q7 Exiters	PoP Q8 Exiters	
								There is no Foll	ow-Up 4QAE for	PY3 Exiters due	to Grant ending

Follow-Up Indicators Timeline





Veterans' Employment and Training Service

Indicators and Outcome Expectations (1 of 3)

Performance Indicator	Indicator Score	Goal Met	Goal Partially Met	Goal Not Met
1. # of Participants Enrolled - % of <mark>Cumulative Goal</mark> Achieved <i>Scored PoP Q1- PoP Q12</i>	% of Goal Achieved 82%-90% 87%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal
2. Placement Rate -% of Cumulative Goal Achieved Scored PoP Q1- PoP Q12	% of Goal Achieved 82%-99% ₹84%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal
3. Average Hourly Wage at Placement -% of Cumulative Goal Achieved Scored PoP Q1- PoP Q12	% of Goal Achieved 82%-99% ₹84%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal

- No change from PY23
- Note the score is based on the percentage of the cumulative goal achieved

Indicators and Outcome Expectations (2 of 3)

Performance Indicator	Indicator Score	Goal Met	Goal Partially Met	Goal Not Met
4a. Placement Rate of Exiters who were Episodically Homeless ¹ -% of Cumulative Goal Achieved Scored PoP Q1- PoP Q12	% of Goal Achieved 82%-99% ₹84%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal
4b. Cost per Placement ² -% of Cumulative Goal Achieved Scored PoP Q1- PoP Q12	of Goal Achieved 201 Achieve	75.0 to 105.0 percent of goal	0 to 74.9 percent of goal; or 105.1 to 120.0 percent of goal	120.1 percent or greater than goal
5. % of Enrollments with Training - % of Cumulative Goal Achieved Scored PoP Q1- PoP Q12	<pre></pre>	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal

- Reminder: The Placement Rate of Exiters who were Episodically Homeless indicator applies to grant recipients with a PoP beginning on or before July 1, 2022.
- Reminder: The Cost per Placement indicator applies to grant recipients with a PoP beginning on or after July 1, 2023.
- Change in PY24: Scores for the percent of Enrollments with Training is based on the cumulative percentage of the grant recipient's proposed goal achieved rather than the standard 80 percent threshold set in prior PYs.

Indicators and Outcome Expectations (3 of 3)

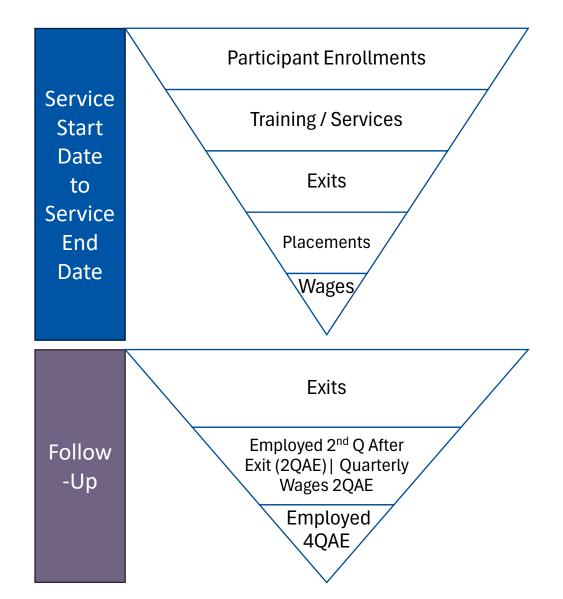
Performance Indicator	Indicator Score	Goal Met	Goal Partially Met	Goal Not Met
6. Employment Rate 2 nd Qtr After Exit - % of Cumulative Goal Achieved Scored PoP Q3- PoP Q12	% of Goal Achieved 82%-99% ₹84%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal
7. Median Earnings 2 nd Qtr After Exit - % of Cumulative Goal Achieved Scored PoP Q3- PoP Q12	% of Goal Achieved 82%-99% ₹84%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal
8. Employment Rate 4 th Qtr After Exit - % of Cumulative Goal Achieved Scored PoP Q5- PoP Q12	% of Goal Achieved 82%-99% ₹84%	100.0 percent or greater than goal	85.0 to 99.9 percent of goal	0 to 84.9 percent of goal

No change from PY23

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Performance Reporting by Volume





- The grant's outcomes will follow a descending path from enrollments through employment 4th Q After Exit (4QAE)
- The number of enrollments, exits, and placements have the greatest impact on the percentage of goals achieved.



Performance Indicators in Detail



Enrollment



- An enrollment is a participant that receives a service funded by the program.
- An individual participant may be enrolled in the program more than once throughout the grant's PoP, but the first enrollment's service end date (exit date) must be at least 90 days prior to the second enrollments service start date.

Performance Indicator	PY23 Q1	PY23 Q2	PY23 Q3	PY23 Q4	PY24 Q5	PY24 Q6	PY24 Q7	PY24 Q8	PY25 Q9	PY25 Q10	PY25 Q11	PY25 Q12
No. of Participants Enrolled – Quarterly Goal	10	20	30	40	25	25	25	25	40	30	20	10
No. of Participants Enrolled – Cumulative Goal	10	30	60	100	125	150	175	200	240	270	290	300
No. of Participants Enrolled – Cumulative Goal Partially Met	9	26	51	85	106	128	149	170	204	230	247	255
No. of Participants Enrolled – Cumulative Goal Not Met	8	25	50	84	105	127	148	169	203	229	246	254

Veterans' Employment and Training Service

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What about Carryover Participants?

- A "carryover" participant is the term VETS used to identify a participant that was enrolled in the previous PY but was not exited and is continuing to receive services in the current PY.
- Carryovers are an artificial construct of VETS' data collection form. The only reason a participant was marked as a "carryover" is because VETS' primary reporting mechanism, the TPR, did not align with the grant's PoP.
- Instead, VETS partitioned the PoP into three separate PY TPRs, and categorizing a participant as a "carryover" was the only way to ensure enrollments from the prior PY were not counted twice.

VGRS eliminates the creation of a carryover participant because it can collect data for the entire PoP.





Percent of Enrollments with Training



- The percentage of participants enrolled who received some type of training service, whether provided directly by the grant recipient or referred to and provided by another training provider.
- Performance on this indicator is calculated by dividing the total number of enrollments who received at least one training service by the total number of all enrollments cumulative to the reporting Q.
- The count of participants enrolled who received at least one training service is based on the first date of training received and is unduplicated across the PoP (e.g., a participant who received two trainings over two Qs in Q1 and Q2 will be counted as receiving training in Q1 but not again in Q2).

What Counts as Training?



- What counts as training?
 - Job-driven training (JDT) that is targeted to the specific industries, occupations, and skills that are in demand locally. JDT must enable a participant to become employable or seek a higher grade of employment.
 - Training services can be provided through the local American Job Center (AJC), in-house, or through partners in the community, including U.S. Department of Veterans Affairs (VA) Compensated Work Therapy (CWT).
 - See full definitions ty training type in the <u>HVRP Glossary of Terms</u>
- What does **NOT** count as training?
 - Life skills, financial management, resumé writing, interviewing preparation, and other job readiness or preparation services are not considered training.
 - Off-Base Transition Training (OBTT) <u>OBTT workshops</u> are not considered JDT and do not count toward the training credit on the performance report. However, the information provided in these workshops enhances case management services to HVRP participants and can be counted as an employment service within the performance report.





- While the cumulative number of participants that exit the program is not a performance indicator, it is used in the calculation (denominator) for the following performance indicators:
 - Placement Rate
 - Episodically Homeless Placement Rate (if applicable)
 - Employment Rate 2nd Q After Exit
 - Employment Rate 4th Q After Exit
- An exiter is defined as a participant who is placed or dropped during a Q and is not scheduled to receive future homeless veterans program services for the next 90 or more days and must be exited.
 - Follow-up services do not count as future services
- Once a participant becomes an exiter, the sequence for tracking outcomes is determined by the exit Q.
 - Exit Q The PY Q containing the participant's exit date from the program.

Placed into Employment (Placement)



- While the cumulative number of exited participants that are placed into employment is not a performance indicator, it is used in the calculation of the following performance indicators:
 - Placement Rate; Episodically Homeless Placement Rate (if applicable); Cost per Placement (if applicable); and Average Hourly Wage at Placement.
- Placed into Employment is defined participants who secure or attain employment during the period of enrollment either through direct involvement by the grant recipient, through a robust referral system, or through the participant's own efforts.
 - 1. Grant recipients are allowed to report and take credit for one placement per enrollment.
 - 2. The placement must occur during the participant's enrollment period (i.e., a grant recipient cannot take credit for a job secured prior to enrollment).
 - 3. The participant must exit from the program for the grant recipient to obtain credit for the placement.
- Note: the exit/placement date does not have to be the exact date of participant employment. For example:
 - The participant provides the grant recipient with an offer letter dated June 20, 2024. The letter states the participant will start on July 1, 2024, with a salary of \$25.00 per hour.
 - The grant recipient can exit the participant for any date between June 20 and July 1 and take credit for the placement as long as they do not plan to provide future services to the participant.

Placement Rate/Episodic Homelessness

- The placement rate is calculated by dividing the total number of exited participants who were placed into employment cumulative to the reporting period by the total number of exiters cumulative to the same period.
 - 50 participants exited the program and 30 of those exiters were placed into employment. Placement Rate is 30/50=60.0 percent
 - Note: this same calculation is used for the Placement Rate of Episodically Homeless, except it uses a specific subset of enrollments, exits, and placements allocated to participants that are episodically homeless veterans.
- The number of placements and exiters in the planned goals chart (PGC) establishes the goal placement rate. Because this is a percentage, the grant recipient does not have to meet or exceed the placement/exit counts used to calculate the placement rate, only the percentage.
- For example:
 - PGC is 10 exiters and 5 placements = 50 percent placement rate
 - Actual outcome is 2 exiters and 1 placement = 50 percent placement rate
 - Outcome score is 50 percent / 50 percent = 100 percent of goal achieved

Cost per Placement Goal



- Cost per Placement (CPP) can be tricky because the cost data sources for the goal and the actual outcomes are different.
- CPP goal calculations are established at the time of award based on the requested funding amounts in the Abstract submitted at application.
 - The goal will remain the same throughout the grant's PoP even if the grant recipient changes the requested funding amount(s) in subsequent program years.
 - Numerator: Abstract Funding request for each individual year of the grant.
 - Denominator: PGC # of Exited Participants Placed into Employment

CPP Goal



Qtr	Cost Per Placement	Example Goals	Numerator	Denom-	CPP-CG	CPP-CG
	Cumulative Goal Formula			inator	Calculations	
PoP Q1 PY1 Q1	 ECQ-QG Q1: PY1-\$/4 CPP-QG Q1: ECQ-QG Q1 / PLC-QG Q1 	 PY1-\$: \$326,800.00 PLC-QG Q1: 7 	\$326,800 / 4 = \$81,700.00	7	\$81,700.00 / 7 = \$11,671.43	\$11,671.43
PoP Q2 PY1 Q2	 ECQ-CG Q2: ECQ-QG Q1 + ECQ-QG Q2 CPP-CG Q2: ECQ-CG Q2 / PLC-CG Q2 	 ECQ-QG Q1: \$81,700.00 ECQ-QG Q2: \$81,700.00 PLC-CG Q2: 20 	\$81,700.00 + \$81,700.00 = \$163,400.00	20	\$163,400.00 / 20 = \$8,170.00	\$8,170.00
PoP Q3 PY1 Q3	 ECQ-CG Q3: ECQ-CG Q2 + ECQ-QG Q3 CPP-CG Q3: ECQ-CG Q3 / PLC-CG Q3 	 ECQ-CG Q2: \$163,400.00 ECQ-QG Q3: \$81,700.00 PLC-CG Q3: 35 	\$163,400.00 + \$81,700.00 = \$245,100.00	35	\$245,100.00 / 35 = \$7,002.86	\$7,002.86
PoP Q4 PY1 Q4	 ECQ-CG Q4: ECQ-CG Q3 + ECQ-QG Q4 CPP-CG Q4: ECQ-CG Q4 / PLC-CG Q4 	 ECQ-CG Q3: \$245,100.00 ECQ-QG Q4: \$81,700.00 PLC-CG Q4: 51 	\$245,100.00 + \$81,700.00 = \$326,800.00	51	\$326,800.00 / 51 = \$6,407.84	\$6,407.84
PoP Q5 PY2 Q1	 ECQ-QG Q5: PY2-\$ / 4 ECQ-CG Q5: ECQ-CG Q4 + ECQ-QG Q5 CPP-CG Q5: ECQ-CG Q5 / PLC-CG Q5 	 PY2-\$: \$335,330.00 ECQ-CG Q4: \$326,800.00 PLC-CG Q5: 68 	 \$335,330.00 / 4 = \$83,832.50 \$326,800.00 + \$83,832.50 = \$410,632.50 	68	\$410,632.50 / 68 = \$6,038.71	\$6,038.71
PoP Q6 PY2 Q2	 ECQ-CG Q6: ECQ-CG Q5 + ECQ-QG Q6 CPP-CG Q6: ECQ-CG Q6 / PLC-CG Q6 	 ECQ-CG Q5: \$410,632.50 ECQ-QG Q6: \$83,832.50 PLC-CG Q6: 85 	\$410,632.50 + \$83,832.50 = \$494,465.00	85	\$494,465.00 / 85 = \$5,817.24	\$5,817.24
PoP Q7 PY2 Q3	 ECQ-CG Q7: ECQ-CG Q6 + ECQ-QG Q7 CPP-CG Q7: ECQ-CG Q7 / PLC-CG Q7 	 ECQ-CG Q6: \$494,465.00 ECQ-QG Q7: \$83,832.50 PLC-CG Q7: 101 	\$494,465.00 + \$83,832.50 = \$578,297.50	101	\$578,297.50 / 101 = \$5,725.72	\$5,725.72
PoP Q8 PY2 Q4	 ECQ-CG Q8: ECQ-CG Q7 + ECQ-QG Q8 CPP-CG Q8: ECQ-CG Q8 / PLC-CG Q8 	 ECQ-CG Q7: \$578,297.50 ECQ-QG Q8: \$83,832.50 PLC-CG Q8: 118 	\$578,297.50 + \$83,832.50 = \$662,130.00	118	\$662,130.00 / 118 = \$5,611.27	\$5,611.27

CPP tends to decrease as the PoP Qs increase because the cumulative rise in expenditures is offset by the higher cumulative number of placements.

CPP Actual



- CPP outcomes are calculated based on the Actual Expenditures cumulative to the reporting period divided by the actual # of Exited Participants Placed into Employment cumulative to the reporting period.
 - The actual costs will align with the grant recipient's reported expenditures in the SF-425 Federal Financial Report (FFR).
 - Numerator: Performance Report Budget Total Actual Expenditures and Obligations cumulative to the reporting Q
 - Denominator: Performance Report Total Actual # of Exited Participants Placed into Employment cumulative to the reporting Q

Average Hourly Wage at Placement

- The Average Hourly Wage (AHW) at Placement is the average wage (dollars/hour) of all placements in that Q.
- Many are not aware that the cumulative AHW goal and outcomes are weighted by the planned/actual number of exited participants into employed for that Q (see example at right).

Calculation: the average of all the hourly wages by participants placed into employment for the quarter multiplied by the number of exiters placed into employment for the quarter divided by the cumulative number of placements for the reporting quarter.

	Q1	Q2	Q3	Cumulative
	\$16.36	\$20.05	\$17.26	
	\$17.65	\$18.45	\$15.50	
	\$18.32	\$13.45	\$15.78	
	\$12.81	\$16.52	\$15.40	
	\$14.35	\$16.44	\$17.13	
-		\$11.00	\$14.98	
		\$17.13	\$12.98	
		\$15.78	\$12.27	
			\$16.54	
			\$16.99	
			\$15.67	
			\$15.99	
Placed	5	8	12	25
AHW	\$15.90	\$16.10	\$15.54	\$15.79

(\$1



Employment Rate 2nd Q After Exit (ER2QAE)

- The ER2QAE is the percentage of program participants who are in unsubsidized employment during the 2nd Q after exit from the program.
- The measure is active beginning PoP Q3.
- The rate is computed by dividing the number of exiters employed in the 2nd Q after exit cumulative to the reporting period by the total number of exited participants cumulative to the reporting period.
 - 25 participants exited the program in PoP Q1, and 12 of those exiters were employed two Qs later in PoP Q3. PoP Q3 ER2QAE is 12/25=48.0 percent
 - 30 participants exited the program in PoP Q2, and 17 of those exiters were employed two Qs later in PoP Q4. PoP Q4 ER2QAE is (12+17=29)/(25+30=55); 29/55=52.7 percent

Employment Rate 4th Q After Exit (ER4QAE)

- The ER4QAE is the percentage of program participants who are in unsubsidized employment during the 4th Q after exit from the program.
- The measure is active beginning PoP Q5.
- The rate is computed by dividing the number of exiters employed in the 4th Q after exit cumulative to the reporting period by the total number of exited participants cumulative to the reporting period.
 - 25 participants exited the program in PoP Q1 and 8 of those exiters were employed four Qs later in PoP Q5. PoP Q5 ER4QAE is 8/25=42.0 percent
 - 30 participants exited the program in PoP Q2 and 10 of those exiters were employed four Qs later in PoP Q6. PoP Q6 ER2QAE is:
 - 8+10=18
 - 25+30=55
 - 18/55=32.7 percent

Median Earnings 2nd Q After Exit (ME2QAE) Actual

- ME2QAE is the median earnings of program participants who are in unsubsidized employment during the second Q after exit from the program.
- The measure is active beginning PoP Q3.
- Earnings are based on one Q's worth of wages (a Q is 13 weeks).
- Determining the cumulative actual outcome for ME2QAE is straightforward.
 - The median is found by listing the wages for all exited participants' earning more than \$0 in their 2nd Q after exit from lowest value to highest value and picking the middle value.
 - If there are two values in the middle, the median is the average of those two values.

ME2QAE Goal



- However, calculating the cumulative planned goal for ME2QAE involves weighting the measure by placements, much like AHW.
- The ME2QAE cumulative goal is weighted by the number of planned Exited Participants Earning Wages in the 2nd Q After Exit (#EW2Q) for that Q.
- This weighting is applied in the numerator prior to dividing by the planned cumulative Number of Exited Participants Earning Wages in the 2nd Q After Exit for the reporting period.

(Example on next slide.)

ME2QAE Goal Example



Qtr	Median Earnings 2nd Quarter After Exit – Cumulative Goal Formula	Example Goals	ME2QAE Cumulative Goal Weighted Dollar Amount (CGWDA) CG Numerator Calculation	#EW2Q -CG Denom- inator	ME2QAE-CG Calculation	ME2QAE -CG
PoP Q1 PY1 Q1	N/A	N/A	N/A	N/A	N/A	N/A
PoP Q2 PY1 Q2	N/A	N/A	N/A	N/A	N/A	N/A
PoP Q3 PY1 Q3	(ME2QAE-QG Q3 * #EW2Q-QG Q3) / #EW2Q-QG Q3	 ME2QAE-QG Q3: \$9,000 #EW2Q-QG Q3: 6 	\$9,000 * 6 = \$54,000	6	\$54,000 / 6 = \$9,000.00	\$9,000
PoP Q4 PY1 Q4	[ME2QAE-CGWDA Q3 + (ME2QAE-QG Q4 * #EW2Q-QG Q4)] / #EW2Q-CG Q4	 ME2QAE-QG Q4: \$9,000 #EW2Q-QG Q4: 9 #EW2Q-CG Q4: 15 	 \$9,000 * 9 = \$81,000 \$54,000 + \$81,000 = \$135,000 	15	\$135,000 / 15 = \$9,000.00	\$9,000
PoP Q5 PY2 Q1	[ME2QAE-CGWDA Q4+ (ME2QAE-QG Q5 * #EW2Q-QG Q5)] / #EW2Q-CG Q5	 ME2QAE-QG Q5: \$9,000 #EW2Q-QG Q5: 10 #EW2Q-CG Q5: 25 	 \$9,000 * 10 = \$90,000 \$135,000 + \$90,000 = \$225,000 	25	\$225,000 / 25 = \$9,000.00	\$9,000
PoP Q6 PY2 Q2	[ME2QAE-CGWDA Q5 + (ME2QAE-QG Q6 * #EW2Q-QG Q6)] / #EW2Q-CG Q6	 ME2QAE-QG Q6: \$9,000 #EW2Q-QG Q6: 11 #EW2Q-CG Q6: 36 	 \$9,000 * 11 = \$99,000 \$225,000 + \$99,000 = \$324,000 	36	\$324,000 / 36 = \$9,000.00	\$9,000
PoP Q7 PY2 Q3	[ME2QAE-CGWDA Q6 +(ME2QAE-QG Q7 * #EW2Q- QG Q7)] / #EW2Q-CG Q7	 ME2QAE-QG Q7: \$9,200 #EW2Q-QG Q7: 12 #EW2Q-CG Q7: 48 	 \$9,200 * 12 = \$110,400 \$324,000 + \$110,400 = \$434,400 	48	\$434,400 / 48 = \$9,050.00	\$9,050
PoP Q8 PY2 Q4	[ME2QAE-CGWDA Q7 + (ME2QAE-QG Q8 * #EW2Q-QG Q8)] / #EW2Q-CG Q8	 ME2QAE-QG Q8: \$9,200 #EW2Q-QG Q8: 13 #EW2Q-CG Q8: 61 	 \$9,200 * 13 = \$119,600 \$434,400 + \$119,600 = \$554,000 	61	\$554,000 / 61 = \$9,081.97	\$9,082
PoP Q9 PY3 Q1	[ME2QAE-CGWDA Q8 + (ME2QAE-QG Q9 * #EW2Q-QG Q9)] / #EW2Q-CG Q9	 ME2QAE-QG Q9: \$9,200 #EW2Q-QG Q9: 12 37 #EW2Q-CG Q9: 73 	 \$9,200 * 12 = \$110,400 \$554,000 + \$110,400 = \$664,400 	73	\$664,400 / 73 = \$9,101.37	\$9,101

ME2QAE Goals: The median earnings value alone is not enough to increase or decrease the cumulative planned goal. It is influenced by the relative weight of the planned # of exiters earning wages for the reporting period.

Calculation References

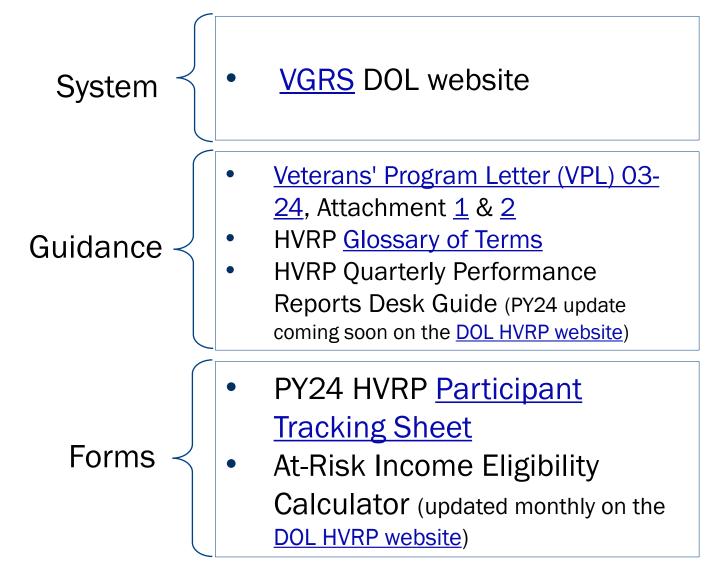


Full details on how to calculate the cumulative planned goals and actual outcomes for the performance indicators can be found in the **Competitive Grants Performance Reports** Desk Guide -**Appendix: HVRP Measure Formulas**

Appe	ndix: HVRP Measure Formulas
1	Number of Participants Enrolled (EN) Goal & Actual
1	Number of Participants Exited (EXT) Goal & Actual
1	Number of Exited Participants Placed into Employment (PLC) Goal & Actual
]	Placement Rate (PR) Goal & Actual
	Average Hourly Wage at Placement (AHW) Goal
	Average Hourly Wage at Placement (AHW) Actual
	Cost per Placement (CPP) Goal
	Cost per Placement (CPP) Actual
	Percentage of Enrollments with Training (%TR) Goal
	Percentage of Enrollments with Training (%TR) Actual
	Employment Rate 2 nd Quarter After Exit (ER2QAE) Goal & Actual
]	Employment Rate 4th Quarter After Exit (ER4QAE) Goal & Actual
	Median Earnings 2 nd Quarter After Exit (ME2QAE) Goal for grants with PoPs beginning prior to July 1, 2024
1	Median Earnings 2 nd Quarter After Exit (ME2QAE) Goal for grants with PoPs beginning on or after July 1, 2024
1	Median Earnings 2 nd Quarter After Exit (ME2QAE) Actual – All Grants



Where to find PY24 HVRP system information, guidance, and forms







Questions

What additional questions do you have about HVRP performance or quarterly reporting?



Thank you!