



Veterans' Employment
and Training Service

Feedback Received during the 2023 National Coalition for Homeless Veterans (NCHV) Annual Conference



Welcome



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Purpose

- During the 2023 NCHV Conference, VETS held a grant recipient Listening Session
- We asked questions to better understand how we can improve the Homeless Veterans' Reintegration Program (HVRP) and NVTAC
- We listened, documented the feedback, and worked this past year to implement the feedback received
- This session will provide a summary and results of the feedback received



Topic Categories

- Feedback received were categorized into the following categories:
 - Getting started with HVRP
 - Partnerships
 - Grant administration
 - Grant operations



Getting Started



Acronym Bingo

- What do all the acronyms mean?
 - [HVRP Acronym Desk Aid](#)
 - [HVRP Glossary of Terms](#)
- What is the difference between VETS, NVTAC, National Veterans' Training Institute (NVTI), Director of Veterans' Employment and Training (DVET), Assistant Director of Veterans' Employment and Training (ADVET), and a Grant Officer's Technical Representative (GOTR)?
 - [National Office Post-Award Conference \(PAC\): Overview of HVRP and Key Acronyms Session](#)

Learn About the HVRP Grant



- Information and expectations prior to applying for the HVRP grant:
 - [Bidders' Conference Webinar](#)
 - [HVRP Funding Opportunity Announcement \(FOA\) Prospective Applicant Webinar](#)
 - [Find an HVRP Grant Recipient](#)
 - [National Office Post-Award Conference \(PAC\): FOA Overview Session & Terms and Conditions Session](#)

New Grant Award Implementation



- Information on new award implementation and start-up considerations:
 - Grant Officer's Technical Representative (GOTR)
 - [National Office Post-Award Conference \(PAC\)](#)
 - NVTAC provides technical assistance
 - NVTAC's [Menu of Services](#)
 - NVTI [HVRP Journey Map](#): Training path for HVRP staff from first days on the job into the second year



Staffing the Grant

- Resources and information for grant staff and new employees:
 - [NVTAC Menu of Services](#)
 - NVTAC Monthly [Community of Practice \(CoP\) Events](#)
 - NVTI offers two kinds of case manager courses:
 - [9604: Managing Case Management \(Manager/Supervisor Focused\)](#)
 - [9620: Advanced Case Management \(Case Manager Focused\)](#)
 - NVTAC [Welcome Packet](#) and [Program Guide](#)
 - [DOL Good Jobs Initiative](#)



Partnerships

Working with American Job Centers



- [Active VETS Policies](#)
 - [Veterans' Program Letter \(VPL\) 03-16](#): Enrollment of HVRP Participants into a Workforce Innovation and Opportunity Act (WIOA) Workforce Program at an AJC
 - [Grant Officer's Memorandum \(GO Memo\) 03-23](#): HVRP Grants-Reporting HVRP Grant Numbers at American Job Centers (AJC)
- [NVTI Resources](#)
 - [Virtual Course 9610/RURA](#): Career Coaching for Special Populations: Serving Rural Veterans
 - [NVTI's Episode 7 Podcast](#): Effective Collaboration Between Jobs for Veterans State Grants (JVSG) Staff and HVRP Grant recipients
- [NVTAC Community of Practice Sessions](#)
 - Effective Partnering with AJC
 - Service Delivery in Rural Areas

Relationship with GOTR/DVET



- The GOTR is your federal point of contact
 - Increasing the communication
 - [Quarterly HVRP Listening Sessions](#)
 - NVTAC mailing list: contact@nvtac.org
 - NVTAC provides training and technical assistance to grant recipients based on their needs at no cost
 - Collaboration among VETS and the Office of Grants Management (OGM)



Grant Administration



Policies and Forms

- VETS released numerous new policies, associated Technical Assistance Guides (TAGs), and resources:
 - [Veterans' Program Letter \(VPL\) 02-23](#): HVRP Participant Eligibility
 - [Grant Officer's Memorandum \(GO Memo\) 03-23](#): Reporting HVRP Grant Numbers at American Job Centers (AJC)
 - [VPL 03-24](#): HVRP Performance, Management, and Reporting
 - [HVRP Corrective Action Plan TAG](#) and an [HVRP High-Risk Designations TAG](#) accompanied VPL 03-24
 - [VPL 04-24](#): HVRP Award Amendments
 - HVRP [Award Amendment Desk Guide](#)
 - HVRP [Cash vs. Accrual Desk Aid](#)
 - Stevens Amendment Desk Aid
 - [Subscribe](#) to receive policy guidance updates
- [HVRP Quarterly Listening Sessions](#)
- [NVTAC's HVRP Customizable Forms](#)



Quarterly Reports

- Information and expectations on quarterly reports:
 - [Veterans' Program Letter \(VPL\) 03-24: HVRP Performance, Management, and Reporting](#)
 - [Technical Performance Report \(TPR\) How-To Video](#)
 - [HVRP TPR/Technical Performance Narrative \(TPN\) Desk Guide](#)
 - [National Office Post-Award Conference \(PAC\)](#)
 - [HVRP Quarterly Listening Sessions](#)
- VETS Grantee Reporting System (VGRS)

Corrective Action Plans (CAP)



- What assistance can an HVRP grant recipient receive to assist with CAPs?
 - Applicable Policies:
 - [Veterans' Program Letter \(VPL\) 03-24](#): HVRP Performance, Management, and Reporting
 - [VPL 03-24 Attachment 1](#): HVRP Corrective Action Plan Technical Assistance Guide
 - The GOTR will provide technical assistance
 - NVTAC provides CAP technical assistance
 - See NVTAC's [Menu of Services](#) for details

GrantSolutions



- What resources are available for HVRP grant recipients experiencing issues with GrantSolutions?
 - [DOL VETS Specific GrantSolutions Training Sessions](#)
 - [GrantSolutions General FAQ](#)
 - [Grant Recipient's Grants Management Module Training](#)



Grant Operations



Eligibility

- Income guidelines used for "at-risk of homelessness" definition:
 - “At Risk of Homelessness” as defined in [42 U.S.C. § 11360](#)
 - Annual Income as defined in [24 C.F.R. § 5.609](#)
 - [U.S. Department of Housing and Urban Development \(HUD\) Definition](#) of “At Risk of Homelessness”
- Eligibility and Documentation:
 - [HVRP Eligibility Frequently Asked Questions \(FAQ\)](#)

Special Populations Participants



- [NVTI Resources:](#)
 - Virtual Course 9610: Career Coaching for Special Populations: Serving Veterans with Substance Use Disorders (SUDs)
 - Virtual Course 9610/VEHS: Career Coaching for Special Populations: Serving Veterans Experiencing Homelessness
 - Episode 1 Podcast: Serving Rural Veterans
 - Episode 17 Podcast: Serving Veterans with Substance Use Disorders
- [NVTAC Community of Practice Sessions:](#)
 - Job Development and Placement for People Living with Mental Health and/or Physical Challenges
 - Service Delivery in Rural Areas

Participant Case Management



- Helpful information and resources on participant participation in the program:
 - [Veterans' Program Letter \(VPL\) 03-24](#): HVRP Performance, Management, and Reporting
 - [VPL 04-24](#): Homeless Veterans' Reintegration Program Award Amendments
 - [VPL 04-24](#): Attachment A: HVRP Award Amendments Technical Assistance Guide
 - [HVRP Award Amendment Forms and Documents Desk Guide](#)
 - [HVRP Technical Performance Report \(TPR\)/Technical Performance Narrative \(TPN\) Desk Guide](#)
 - [TPR Field Definitions Reference Guide](#)



Participant Support

- Information and resources pertaining to participant support services:
 - Supportive costs for housing assistance and child care
 - Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards as defined in [2 C.F.R. § 2900](#)
 - Revision of Budget and Program Plans as defined in [2 C.F.R. § 200.308](#)
 - VETS Policy Guidance
 - [VPL 04-24](#): HVRP Award Amendments
 - [HVRP Award Amendment Desk Guide](#)



Training Requirement

- [HVRP Glossary of Terms](#) defines the different types of training:
- Guidance on training requirements and reporting:
 - [Grant Officer Memo 01-24: PY24 Incremental Funding](#)
 - HVRP Technical Performance Report (TPR)/Technical Performance Narrative (TPN) [Desk Guide](#)
 - TPR Field Definitions [Reference Guide](#)



Questions?

NVTAC Technical Assistance (TA) Overview

NVTAC Role (1 of 2)

- Provide TA designed to increase grant recipients' ability to establish and operate successful HVRP grants
- Support HVRP grant recipients throughout their period of performance to ensure that challenges are resolved quickly
- Provide effective training and peer-to-peer learning opportunities that result in increased knowledge and adoption of innovative practices among HVRP programs nationwide

NVTAC Role (2 of 2)

- Provide technical expertise to federal staff to assist in policy development in support of program oversight and strategic planning for the future of HVRP
- Quantify grant recipients' customer satisfaction, and share promising practices and lessons learned

Technical Assistance

- NVTAC provides individualized one-on-one TA, which is available to all HVRP grant recipients throughout their period of performance
- TA can be requested by the grant recipient or their Grant Officer's Technical Representative (GOTR)
- Grant recipients **do not** need to be experiencing performance challenges to work with NVTAC
 - Many grant recipients request TA for topics outside of performance challenges (i.e., staff turnover, leadership training, etc.)
- Requests for TA can be sent to contact@nvtac.org
 - Your organization will be assigned a TA coach upon receipt of your request

Peer-to-Peer Opportunities

- NVTAC provides facilitated peer-to-peer learning opportunities in various formats:
 - One-on-one between two grant recipients
 - States or regions
 - Serving special populations (i.e. rural locations, justice-involved, etc.)
- If you are interested in a peer-to-peer session, please reach out to contact@nvtac.org

New Menu of Services



- Provides information on available NVTAC services
- Lists examples of topics that NVTAC can and cannot cover through technical assistance
- Provides information on peer-to-peer opportunities, virtual learning sessions, Community of Practice events, and more
- Provides links for various NVTAC resources frequently utilized by HVRP grant recipients
- ...and more!

(Source: [NVTAC Menu of Services](#))

HVRP Policies and Guidance



- NVTAC maintains a list of current policies and guidance applicable to HVRP grant recipients on the [NVTAC website](#)

Active Policy Guidance

- **VPL 04-24 Homeless Veterans' Reintegration Program Award Amendments**
 - VPL 04-24 HVRP Award Amendments Attachment A-Technical Assistance Guide
- **GO Memo 01-24, Homeless Veterans' Reintegration Program Grants – Incremental Funding Procedures for Program Year 2024**
 - GO Memo 01-24, Attachment 1 Incremental Funding Technical Assistance Guide 2024
- **VPL 03-24 HVRP Performance Management and Reporting**
 - VPL 03-24 Attachment 1: HVRP Corrective Action Plan Technical Assistance Guide
 - VPL 03-24 Attachment 2: HVRP High Risk Designations Technical Assistance Guide
- **GO Memo 03-23 Reporting HVRP Grant Numbers at American Job Centers**
- **VPL 02-23 HVRP Participant Eligibility**
 - VPL 02-23 Attachment 1: Eligibility Definitions
 - VPL 02-23 Attachment 2: VA Inquiry Systems and Service Record Links
- **VPL 01-23 Announcement of Stand Down Grants**
 - VPL 01-23 Attachment 1: Stand Down Application Review and Post-Event Reporting Submission Guide
 - VPL 01-23 Attachment 2: Stand Down Application and Post-Event Reporting Submission Checklist for DVETs and Grantees
- **VPL 03-16 Enrollment of HVRP Participants into a Workforce Innovation and Opportunity Act (WIOA) Workforce Program at an American Job Center**

Upcoming Events and Resources

Upcoming NVTAC Events (1 of 2)

- [April Community of Practice Session](#) with guest speakers from the National Association of County Veteran Service Officers (NACVSO)
- Spring Virtual Learning Series
 - *Session One: What is Meaningful Employment?*
 - [April 23, 2024, 2 – 4 p.m. ET](#)
 - *Session Two: Employment Focused Outreach*
 - [April 30, 2024, 2 – 4 p.m. ET](#)
 - *Session Three: Employer Engagement and Post-Placement Follow-Up*
 - [May 2, 2024, 2 – 4 p.m. ET](#)
 - *Session Four: Strategies to Enhance Veteran Engagement*
 - [May 7, 2024, 2 – 4 p.m. ET](#)

Upcoming NVTAC Events (2 of 2)



- First Rural Peer-to-Peer Session on April 17
 - If you are a rural grant recipient, and you have not received an invitation for April 17, please reach out to contact@nvtac.org
- If you are not currently receiving emails from NVTAC, please reach out to contact@nvtac.org to be added to the distribution list for upcoming events, new resources, and more!

Coming Soon from NVTAC!

- Updated Grant Recipient Program Guide and Welcome Packet
- **New** Participant Training Desk Guide
- New and improved customizable forms for grant recipients based on feedback from grant recipients

Resources

- [NVTAC Menu of Services](#)
- Community of Practice [registration](#)
- Past Community of Practice [recordings and slides](#)
- [HVRP policies, guidance, and forms](#)
- Past Post-Award Conference (PAC) [records, slides, and resources](#)
- Past Quarterly Listening Sessions [recordings, slides, and resources](#)



Questions?

Thank you!

Email: contact@nvtac.org

Website: nvtac.org