

National Veterans' Technical Assistance Center (NVTAC) Homeless Veterans' Reintegration Program (HVRP) Community of Practice (CoP) National Veterans' Training Institute (NVTI) Thursday, February 29, 2024, 3 – 4 p.m. ET

NVTAC Staff

Jenn Steigerwald, Project Manager Sarah Chung, NVTAC Coach Chris Taylor, NVTAC Coach Temitope Fagbemi, NVTAC Coach Miranda Moffat, Outreach Coach

Guest Presenter Staff

Brandon Webb, NVTI Lead for U.S. Department of Labor, Veterans Employment and Training Services (DOL-VETS) Hannah Toney, NVTI co-Program Manager and Curriculum Director

Key Points

- Introduction
 - NVTAC staff introduced Brandon and Hannah to discuss NVTI's training offerings and how HVRP grant recipients can access them.

• NVTAC and NVTI

- NVTAC and NVTI both support the DOL-VETS.
 - NVTAC provides technical assistance and training opportunities specifically for HVRP staff.
 - NVTI provides professional instruction and coursework for Jobs for Veterans State Grants (JVSG), DOL-VETS federal staff, and other veteran service providers (VSPs) including HVRPs.

• NVTI's Learning Ecosystem

- NVTI staff elaborated on their Learning Ecosystem, which consists of: News and Announcements, Learning Portal and Classes, On-Demand Learning, and Resources.
 - News and Announcements are available to anyone by visiting <u>nvti.org</u>.
 This includes topical newsletters, articles by NVTI instructors, and more.
 - The Learning Portal requires an account with NVTI to access. It contains courses, <u>class schedules</u> and <u>descriptions</u>, and more.
 - NVTI recommends the following classes for HVRP grant recipients: 9610 – Career Coaching for Special Populations and 9615 – Logic Modeling to Strengthen Veterans' Programs
 - NVTI offers a variety of class delivery methods including virtual, self-paced, in-person classrooms, and more.



- On-Demand Learning are trainings accessible to anyone through <u>nvti.org</u> including webinars, microlearning, podcasts, and the CoP.
 - The CoP is a chance to share best practices and collaborate with other VSPs. Participants can also ask questions directly to a DOL-VETS staff person through "Ask a Fed."
- <u>Resources</u> includes common acronyms, a glossary of terms, and curated resources for each type of VSP.
- Improvements to the Learning Ecosystem are data-driven. NVTI collects data on trainee satisfaction through post-course evaluations, focus groups, and listening sessions.

• NVTI Career Roadmap Certificate Program

- There are two certificate program tracks (JVSG and VSP) and three levels (NVTI Professional, NVTI Professional Career Developer, and NVTI Professional Thought Leader).
- To participate in the certificate program, inform NVTI of your interest. The <u>Training Plans page</u> on NVTI's website can walk you through how to achieve each.

• Role-Specific Journey Maps

 Journey Maps provide grant recipients with a recommended training pathway for each program type (HVRP, JVSG, VSP) from week one in the program up to two years.

• How to Register for Courses

- Complete the <u>Training Application Form</u> online.
- Registration stops two weeks before class start date for **online** and **virtual** courses and one month before class start date for **in-person/classroom** courses.
- A copy of your application will be sent to your supervisor and local Director of Veterans' Employment and Training (DVET).
- NVTI Travel
 - DOL grant recipients including HVRP can attend NVTI in-person courses, for which travel arrangements are made and paid for by NVTI.
 - All travel expenses except transportation to your departure airport are covered by NVTI.
 - Upcoming in-person courses include 9603 and 9620.

• How to Stay in Touch with NVTI

- Subscribe to the <u>NVTI mailing list</u>.
- Contact NVTI staff directly:
 - Brandon Webb <u>webb.brandon.c@dol.gov</u>
 - Hannah Toney <u>htoney@managementconcepts.com</u>
 - NVTI Student Services <u>studentservices@nvti.org</u>
 - NVTI Travel <u>travel@nvti.org</u>

Discussion/Question and Answer (Q&A)

- **Question:** Can travel arrangements and course approval for one employee be transferred to another if they leave the organization or are no longer able to attend?
 - Response: Yes, travel arrangements can be transferred to another employee. The only exception is for JVSG courses which provide priority to Disabled Veterans' Outreach Programs (DVOP) and Local Veterans' Employment Representatives (LVER) because they are required to take those courses.

Conclusion

NVTAC and NVTI both support DOL-VETS by providing training to its grant recipients, with NVTAC focusing solely on HVRP grantees, and NVTI supporting JVSG, DOL-VETS federal staff, and other VSPs including HVRP.

NVTI offerings accessible to everyone includes On-Demand Learning, News and Announcements, and Resources. NVTI offerings for grantees and federal staff that require an account and registration to access includes class schedules and descriptions. NVTI has HVRPspecific classes, and classes are valuable for all VSPs to attend. Classes can be taken virtually, online, self-paced, and in the classroom. To attend an in-person class, the grant recipient must complete an online application. Once approved, NVTI staff will arrange and pay for most transportation costs to and from the class site. NVTI also offers two certificate programs for JVSG and other VSPs, and a Journey Map for JVSG, VSP, and HVRP staff, which is a timeline of recommended courses to suit each program's staff.

You can review the presentation recording here: *February 2024 Community of Practice*