



National Veterans'
Technical Assistance Center

Homeless System: Homeless Veterans' Reintegration Program (HVRP) Integration Strategies

Community of Practice (CoP)

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Reminder

HVRP best practices will be shared during this session. NVTAC encourages all grantees to utilize best practices that may improve their service delivery. Before implementing a practice discussed during this session, please review your award statement of work and contact your Grant Officer's Technical Representative (GOTR) to discuss if it is an allowable cost or activity or if it requires an amendment to your approved plan.

**Do you feel your agency is integrated
within your local homelessness
system?**

Common Systems Overview

Who are your key partners? (1 of 3)

- Continuum of Care (CoC)/Department of Housing and Urban Development (HUD) housing
- Non-CoC housing providers
- Workforce development resources
- Legal/justice systems

Who are your key partners? (2 of 3)

- Non-housing-involved non-profits
 - LGBTQI+ groups
 - Women veterans resources
 - Youth/family services
 - Faith-based non-profits and churches

Who are your key partners? (3 of 3)

- Veterans homelessness service providers
 - U.S. Department of Veterans Affairs (VA) Medical Centers (VAMC)
 - Supportive Services for Veterans Families (SSVF)
 - Healthcare for Homeless Veterans
 - Community-Based Outpatient Clinics (CBOC)
 - Community Resource and Referral Centers (CRRC)

What are some systems that have not been mentioned that work with veterans or their families in your area?

CoC

- Program dedicated to bringing the community together to end homelessness
- Coordinated entry systems
 - System-wide approach to provide access to housing and resources to individuals and families experiencing homelessness through a coordinated process
- Becoming involved with the CoC
 - Consider joining CoC workgroups or attending veteran-related meetings to develop partnerships and identify additional referral sources

Non-CoC Housing Providers

- VA resources
 - SSVF
 - Grant and Per Diem (GPD) programs
- Rental systems/resources

Justice System Resources

- Veterans Treatment Courts
 - State, local, federal, and tribal resources for providing interventions to reduce the impact of justice involvement for veterans
- Connecting with transition programs for incarcerated veterans

United Way's 211

- What is 211?
 - Resource for individuals and families to easily get connected to community support services and agencies
- Is your agency connected?
 - Consider calling United Way

Non-Housing-Involved Non-Profits

- LGBTQI+ resource groups
- Women veteran resources and supports
- Youth and family services
 - Identifying military-connected families by asking the right questions and connecting them to resources for their veteran family members
- Faith-based services

Veterans Homelessness Service Providers

- VAMC resource providers
 - SSVF
 - Healthcare for Homeless Veterans (HVHC)
 - VAMC outreach services
 - CBOC
 - CRRC
- Faith-based services

What does employment for veterans look like in these systems?

Conduct a SWOT Analysis (1 of 2)

Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis

- Strengths
 - What does that system do well or best?
- Weaknesses
 - What can be improved in that system?
- Opportunities
 - What are the gaps in service, and how can your HVRP and the system in question overlap to fill those gaps?
- Threats
 - What are the causes for concern?

Conduct a SWOT Analysis (2 of 2)

- Make complex problems more manageable
- Be realistic about what your agency and other agencies are experts at
- Your HVRP does not have to be the best at everything; rely on partners that do things better within the scopes of their programs

Discussion Questions

What partnership tips can you share that have been successful for your program?

What is your experience with successfully integrating these systems?

How do you work with systems that say they do not provide employment services?

What questions do you have regarding connecting with and integrating homeless system resources and partners?

Resources

- nvtac.org
- [CoC Information](#)
- [United Way 211](#)
- [SSVF](#)
- [Healthcare for Homeless Veterans](#)
- [VA CRRC Information](#)
- [Veterans Treatment Court](#)

Thank you!

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