



National Veterans'
Technical Assistance Center

Homeless Veterans' Reintegration Program (HVRP) Post-Award Conference: Partnering with American Job Centers (AJC)

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AJC Overview

Overview (1 of 2)

- Established under the Workforce Investment Act (WIA) of 1998 and reauthorized as the [Workforce Innovation and Opportunity Act](#) (WIOA) in 2014
- The U.S. Department of Labor's (DOL) [Employment and Training Administration](#) (ETA) has federal oversight of the AJC system
- State and local Workforce Development Boards (WDB) provide strategic guidance and oversight
- Designed to provide comprehensive “one-stop shop” employment support and services
- Approximately 2,300 AJCs nationwide

Overview (2 of 2)

- AJC-funded programs:
 - Adult and Dislocated Worker Programs
 - Wagner-Peyser Employment Service
 - Jobs for Veterans State Grant (JVSG)
- HVRP participants can be enrolled in any of these programs; the majority are co-enrolled under JVSG

CareerOneStop (1 of 2)

- Offers resources for transitioning service members, veterans, and military spouses through the [Veteran and Military Transition Center](#)
- To find your local AJC, visit the [CareerOneStop AJC Finder](#)

Find an American Job Center in your local area.

Nearly 2,300 AJCs nationwide help people search for jobs, find training, and answer other employment-related questions.

Search by Location

[+ Add a new location](#)

Search 

CareerOneStop (2 of 2)

- To match veterans with civilian careers based on their military experience, visit the [CareerOneStop Veterans Job Matcher](#)

Want to put your military skills to work in a civilian job?

Enter your military job to find related civilian careers. You'll find career information and links to job postings in your local area.

Your military occupation	Your branch	
<input type="text" value="Enter MOC code"/>	<input data-bbox="1345 1019 1908 1102" type="text" value="All branches"/>	<input data-bbox="1946 1019 2216 1102" type="button" value="Search"/>

AJC Resources

Veteran-Specific Staff

Funded under JVSG, the roles below are veteran-specific:

- Disabled Veterans' Outreach Program specialist (DVOP)
- Local Veterans' Employment Representative (LVER)
- Consolidated Position (CP) staff serve in a dual role as DVOP specialist and LVER

DVOP

- Provides and coordinates intensive individualized employment services to veterans with disabilities who are experiencing significant challenges to employment
- Provides outreach to veterans most in need of support
- Makes referrals to supportive services, focused job training, and connection to employers

- Partners with employers to develop job opportunities
- Works with employment programs (HVRP and others) to facilitate job placement and share employer resources
- Conducts job search workshops and workshops for employers

AJC services offered to HVRP participants



- Career counseling and case management
- Job search and placement
- Referrals to on-the-job training and apprenticeship programs
- Classroom-based skills training
- Job fairs
- Free access to computers, the internet, phones, etc., for job search
- Coordination with community providers and wrap-around support services

AJC services offered to employers



- Access to a labor pool of qualified job seekers
- Cost-free job posting
- A venue for in-person and virtual interviews
- Developing need-focused apprenticeships and internships
- Up-skill training to employees
- Providing information about tax incentives, the local employment environment, and wage ranges
- Connection to HVRP grantees

HVRP and AJC Co-Enrollment

HVRP Co-Enrollment with AJC

- HVRPs are required to develop a partnership with the AJCs within their service area and co-enroll participants
- Understanding the eligibility criteria for AJC services is a crucial starting point to the process
- Developing an ongoing and mutually beneficial partnership is necessary to achieve and/or increase co-enrollments

Partnership Development

Developing an effective partnership with the AJC includes these components:

- Respect and trust between both HVRP and AJC teams
- Understanding all resources and wraparound supports is essential to employment outcomes
- Viewing employment as a key component for long-term housing stability
- Defined communication pathways
- Ongoing management to maintain and reinforce all the above

Tips for Co-Enrollment

- Ensure all decisions are veteran-centered
- Make sure you and the veteran sign a release of information (ROI)
- Have identified communication pathways
- As the veteran's goals shift, make sure everyone is informed
- Mutually promote diversity, equity, inclusion, and access (DEIA) as part of the process

Effective HVRP and AJC Activities

- AJC staff provide co-enrollment services at the HVRP location
- HVRP and AJC teams have case conferences to coordinate services
- HVRP team attends monthly AJC meetings
- HVRP team attends local workforce development board meetings and other workforce meetings that AJC staff attend
- AJC educates the HVRP about their services and co-enrollment process, including their eligibility requirements
- HVRP educates AJC staff about the program and co-enrollment process, including eligibility requirements



Questions?

Thank you!

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