



# Federal Communications Commission (FCC) Affordable Connectivity Program

# What do HVRP participants receive?



- 10-inch Tablet\*
- Internet service
- Hard case and screen protector\*
- Replacement program for damaged/broken tablets\*
- Customer service and Tech Support\*

\* Programs vary, please check with the local service provider

# Who is eligible? (1 of 4)



A household is eligible for the Affordable Connectivity Program if the household income is at or below 200 percent of the [Federal Poverty Guidelines](#), or if a member of the household meets at least one of the criteria below:

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program; or participates in one of the following assistance programs:

# Who is eligible? (2 of 4)



- Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools.
- SNAP\*
- Medicaid\*
- Federal Housing Assistance, including:
  - Housing Choice Voucher (HCV) Program (Section 8 Vouchers)
  - Project-Based Rental Assistance (PBRA)/Section 202/ Section 811
  - Public Housing

*\* No additional documentation required*

# Who is eligible? (3 of 4)



- Affordable Housing Programs for American Indians, Alaska Natives or Native Hawaiians
- Supplemental Security Income (SSI)
- WIC
- Veterans Pension or Survivor Benefits\*  
(includes VA service-connected disability compensation)
- or [Lifeline](#);

*\* No additional documentation required*

# Who is eligible? (4 of 4)



- Participates in one of these assistance programs and lives on Qualifying Tribal lands:
  - Bureau of Indian Affairs General Assistance
  - Tribal TANF
  - Food Distribution Program on Indian Reservations
  - Tribal Head Start (income based)

# How do participants apply? (1 of 3)



For AR, CA, CT, FL, GA, IA, IL, IN, LA, MD, MO, MS, NJ, NY, OH, OK, OR, PR, SC and TX:



# How do participants apply? (2 of 3)



For all states, visit the [FCC website](#) Affordability Connectivity Program

- Two Steps to Enroll
  - Go to [GetInternet.gov](#) to submit an application or print out a mail-in application.
  - Contact your preferred participating provider to select a plan and have the discount applied to your bill.
- Some providers may have an alternative application that they will ask you to complete.
- Eligible households must **both** apply for the program **and** contact a participating provider to select a service plan (please see the [Excel spreadsheet](#) on the website),



# How do participants apply? (3 of 3)



See the [Excel spreadsheet](#) on the website

TerraCom, Inc		888-716-8880	www.terracomwireless.com	AZ	Mobile Broadband	Yes
Tohono O'odahm Utility Authority		520-383-2236	www.TOUA.net	AZ	Fixed Broadband	No
Tone Communication Services LLC		800-515-8182	https://tonecomms.com/	AZ	Fixed Broadband or Mobile Broadband	Yes
Tone Communication Services LLC		800-515-8182	https://tonecomms.com/	AZ	Fixed Broadband or Mobile Broadband	Yes
Torch Wireless		877-998-6674	www.torchwireless.com	AZ	Mobile Broadband	Yes
TracFone Wireless Inc.	Straight Talk, NET10, Safelink, Simple Mobile, Total Wireless	833-343-8322	www.broadbandbenefit.com	AZ	Mobile Broadband	Yes
TransWorld Network, Corp.		800-950-3015	www.twncomm.com	AZ	Fixed Broadband	No
Trepic Networks		623-349-4172	Https://trepicnetworks.com	AZ	Fixed Broadband	No
Triad Wireless, LLC	Triad Wireless	602-426-0542 ext. 103	Https://www.triadwireless.net	AZ	Fixed Broadband	No
Triplet Mountain Communications, Inc.		928-475-8624	www.tripletmtn.com	AZ	Fixed Broadband	Yes
Unity Wireless, Inc.		800-701-9262	www.gounitywireless.com	AZ	Mobile Broadband	Yes
UVNV, Inc.		888-777-0446	www.ultramobile.com/	AZ	Mobile Broadband	No
Valley Telephone Cooperative, Inc.		800-421-5711	www.vtc.net	AZ	Fixed Broadband	No
Viasat, Inc.	Viasat	855-463-9333	www.viasat.com/acp	AZ	Fixed Broadband	No

# What happens next? (1 of 2)



- If you elect to use the QR code, once the application is approved, you will be mailed the tablet with Internet capability.
- For others, you will receive an email like this:

# What happens next? (2 of 2)



From: Lifeline & ACP Support <[DoNotReply@usac.org](mailto:DoNotReply@usac.org)>  
Subject: You're approved! Contact an internet company to get your benefit.

You're approved to get your Affordable Connectivity Program benefit. Sign up by **10/26/2023**.

## What to do next

**If you already have internet** – Contact your internet company and say, “**I have been approved for the Affordable Connectivity Program and would like to apply it to my service.**” Then, give them the information below.

**If you don't currently have internet** – [Find an internet company](#) that can provide service to your address and say, “**I have been approved for the Affordable Connectivity Program and would like to sign up for internet.**” Then, give them the information below.

<b>Application ID:</b>	<b>B27772-54122</b>
<b>Full Legal Name:</b>	JANE DOE
<b>Child/Dependent's Name:</b>	Not Provided
<b>Address:</b>	123 Main Street Anytown, USA 12345
<b>Method of Identity Verification:</b>	Last 4 digits of SSN

# For other eligible applicants



- Free or discounted service Internet service
  - ACP provides a monthly discount on internet service of up to \$30 per eligible household
  - Up to \$75 per eligible household on Tribal lands
- A one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price
- Please see FCC's ACP FAQs for more information.

\* Programs vary, please check with the local service provider



# Thank you!

Thank you for all you do!