Homeless Veterans' Reintegration Program (HVRP) National Post-Award Conference (PAC) Frequently Asked Questions (FAQ)
Day Two: June 26, 2023

National Veterans' Training Institute (NVTI) 101

1. *Is there training for federal jobs?*

   NVTI does not currently have training on how to apply for federal jobs. However, should there become a need for this type of training nationwide, then developing training of this sort would be seriously considered.

2.a. *Can you identify the most important courses for HVRP program managers and case managers? Our team has a ton of work to do every day, so while we want to take advantage of this resource, making the time for training is quite hard. What should be our priority?*

   The most important courses will be dependent on the needs of each organization. However, in general, the four courses below would be very beneficial for HVRP managers and case managers. NVTI is currently working on an HVRP Journey Map that will suggest courses, webinars, podcasts, microlearnings, and useful resources in monthly increments to make the most of what NVTI offers.

   - 9615: Logic Modeling to Strengthen Veterans' Programs (HVRP Focused)
   - 9617: Federal Grants Management for HVRP Recipients
   - 9620: Advanced Case Management
   - 9604: Managing Case Management (Manager/Supervisor Focused)

2.b. *Are these NVTI courses required?*

   NVTI courses are not required for HVRP staff but are highly recommended. Only the Jobs for Veterans State Grants (JVSG) staff have required training.

2.c. *If we live in Dallas, do we still get to stay at the hotel for on-site courses?*

   Yes, the hotel would still be paid for.

3. *How do we register for the NVTI newsletter?*

   You can register for the NVTI newsletter at the following link: Subscribe to the NVTI mailing list

4. *Why conduct the grants closeout well after the due date? Can that training be offered in June?*

This webinar was originally planned to be held in June; however, due to unforeseen conflicts, we had to reschedule it.

5. *How many times per year are the courses offered?*

It depends on the course. In the case of the grants course, it is often offered twice a year.

6. *Are the podcasts on other platforms?*

NVTI podcasts are located on the NVTI website.

7. *How long are the classes during the day? Additionally, is it okay to miss some of the classes if we already have a scheduling conflict?*

The schedules are in the class descriptions. Classes vary in length. It is strongly recommended that you clear your schedule for courses because attendance is important for the total experience.

National Veterans' Technical Assistance Center (NVTAC) 101

There were no questions asked during this session. If you have any questions about NVTAC, please reach out to contact@nvtac.org or visit the NVTAC website.

Case Management

1. *If a veteran fits under two different veteran programs, can they be counted in both?*

Veterans can only be enrolled in one HVRP program at a time. However, the veteran can be co-enrolled in programs such as Supportive Services for Veteran Families (SSVF) and U.S. Department of Housing and Urban Development-Veterans Affairs Supportive Housing (HUD-VASH) along with HVRP.

American Job Centers (AJC)

1. *What happens if your AJC does not work with you?*

Connect with your Grant Officer's Technical Representative (GOTR) to discuss this further. Your GOTR also has connections to the State Workforce Agency (SWA) and AJCs to help facilitate discussions and partnerships.

2.   *What do you do when Disabled Veterans' Outreach Program (DVOP) and Local Veterans' Employment Representative (LVER) positions are vacant for extended periods of time?*

Connect with your AJC. The AJC has staff that provides employment services to individuals and works with employers to facilitate employment.

Resources and Affordable Connectivity Program

1.   *How do we find a list of local service providers?*

A list of service providers can be found on the [Federal Communications Commission (FCC) website](#).

2.   *Once the client applies, how quickly do they receive the service?*

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need. For specific questions about their program, please contact the Consolidated Position (CP) Support Center at (877) 384-2575 or email: [ACPSupport@usac.org](#).

3.   *Are any veterans eligible regardless of income?*

Please visit the [Affordable Connectivity Program](#) website for specific information regarding eligibility.

4.   *Who Is Eligible for the Affordable Connectivity Program?*

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200 percent of the [Federal Poverty Guidelines](#) or if a member of the household meets at least *one* of the criteria below:

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program;
- Participates in one of these assistance programs:
  - Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools.
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
    - *Your Medicaid eligibility may be up for renewal. Learn more about [how to renew it](#).*
  - Federal Housing Assistance, including:
    - Housing Choice Voucher (HCV) Program (Section 8 Vouchers)

- - - Project-Based Rental Assistance (PBRA)/Section 202/Section 811
    - Public Housing
    - Affordable Housing Programs for American Indians, Alaska Natives, or Native Hawaiians
  - Supplemental Security Income (SSI)
  - Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
  - Veterans Pension or Survivor Benefits
  - or Lifeline;
- Participates in one of these assistance programs and lives on Qualifying Tribal lands:
  - Bureau of Indian Affairs General Assistance
  - Tribal Temporary Assistance for Needy Families (TANF)
  - Food Distribution Program on Indian Reservations
  - Tribal Head Start (income based)