

Homeless Veterans' Reintegration Program (HVRP) Post-Award Conference: Partners and Resources July 21, 2022 Ouestions and Answers

National Veterans' Technical Assistance Center (NVTAC)

- **Q:** How can someone provide feedback or get help with anything on the NVTAC website?
- A: Please contact NVTAC with any questions or feedback by emailing <u>contact@nvtac.org.</u>
- **Q:** How can I sign up for the NVTAC newsletter? Do I need to create an account on the NVTAC website?
- **A:** No one needs to create any account to sign up for the NVTAC newsletter. Just email NVTAC at <u>contact@nvtac.org</u> and ask to be added to the mailing list for the newsletter.
- **Q:** The NVTAC website indicates that member registration to create an account is currently not allowed, what should we do?
- **A:** That portion of the website is currently under construction. Please email contact@nvtac.org with any questions, concerns, or information needs.
- Q: Where can I find recordings of the Post-Award Conference (PAC) sessions?
- A: Recordings, slide decks, and Q and A documents from each of the PAC sessions will be available on the PAC section of the NVTAC website.
- **Q:** If we are going to NVTAC for one of the appropriate areas of assistance, do we have to carbon copy (CC) our Grant Officer's Technical Representative (GOTR)?
- **A:** Yes, grantees should keep their GOTRs in the loop. NVTAC also works to keep the GOTRs informed whenever working with a specific grantee. This allows NVTAC to best support the grantees.
- **Q:** Is there a timeline of when the policies and procedures examples will be posted on the website?
- **A:** The NVTAC website includes a variety of resources, including <u>HVRP customizable</u> forms. NVTAC will work on gathering and developing examples of standard operating procedures on topics that may be useful for grantees in the next few months and throughout the year to come.



- **Q:** Can NVTAC push American Job Centers (AJCs) to do more on-the-job training collaboration work with grantees for leveraging resources, or should we connect with our GOTR to assist with the local push?
- **A:** Grantees may consult with their GOTRs about any specific strategies they would like to cultivate or pursue at the local level. Based on grantee's suggestion, NVTAC will further explore opportunities to encourage on-the-job training collaborations.

HVRP Operations

- **Q:** Can equine therapy be considered a rehabilitation form of counseling?
- **A:** The <u>Fiscal Year 2022 (FY22) Funding Opportunity Announcement (FOA)</u> provides a definition of "career services" that may be provided through HVRP. Under that definition, "career services" includes services "determined to be appropriate in order for an individual to obtain or retain employment," as well as "group counseling" and "individual counseling." If a grantee has any questions about whether a specific service falls within this definition, they should consult with their GOTRs.
- **Q:** What would you suggest would help with the breakdown in communication of those veterans we refer, but receive no information on, whether the veteran is enrolled or not?
- A: This is where creating and maintaining a good partnership with the AJCs and other partners is very important. Grantees can ask partners directly about the best ways to refer clients to their program, and how best to learn whether they are being served by the partner's program. In some cases, information might only be able to be shared once the participant has signed a release of information (ROI).
- **Q:** For a housing subsidy program, how can HVRP work with the program since the veterans would be housed?
- **A:** Veterans participating in the Veterans' Affairs (VA) Supportive Services for Veteran Families (SSVF), Housing and Urban Development-VA Supportive Housing (HUD-VASH), and Tribal HUD-VASH programs are all eligible for HVRP. See <u>Veterans' Program Letter 01-21</u> for further guidance on HVRP eligibility.
- **Q:** Where can we find the locations of our Director for Veterans' Employment and Training (DVET)?
- **A:** Grantees can <u>find their DVET</u> on the Department of Labor, Veterans' Employment and Training Service (DOL-VETS) website.

National Veterans' Training Institute (NVTI)

Q: Are the NVTI classes in Dallas back yet?

A: The next scheduled classes are virtual due to COVID-19, but NVTI hopes to bring back in-person classes as soon as possible. Grantees can visit the NVTI Classes section of the NVTI website for the latest information.

Q: How much do the NVTI training classes cost?

A: NVTI classes are free of charge.

Q: Where are NVTI webinars and podcasts listed and available?

A: All of these resources can be found in the <u>Resources</u> section of the NVTI website.

Q: Is the NVTI podcast available on Spotify or Apple Podcasts?

A: Not at the moment, but that is a goal for the future.