



HVRP Post-Award Conference: Partners and Resources

July 21, 2022



Today's Speaker



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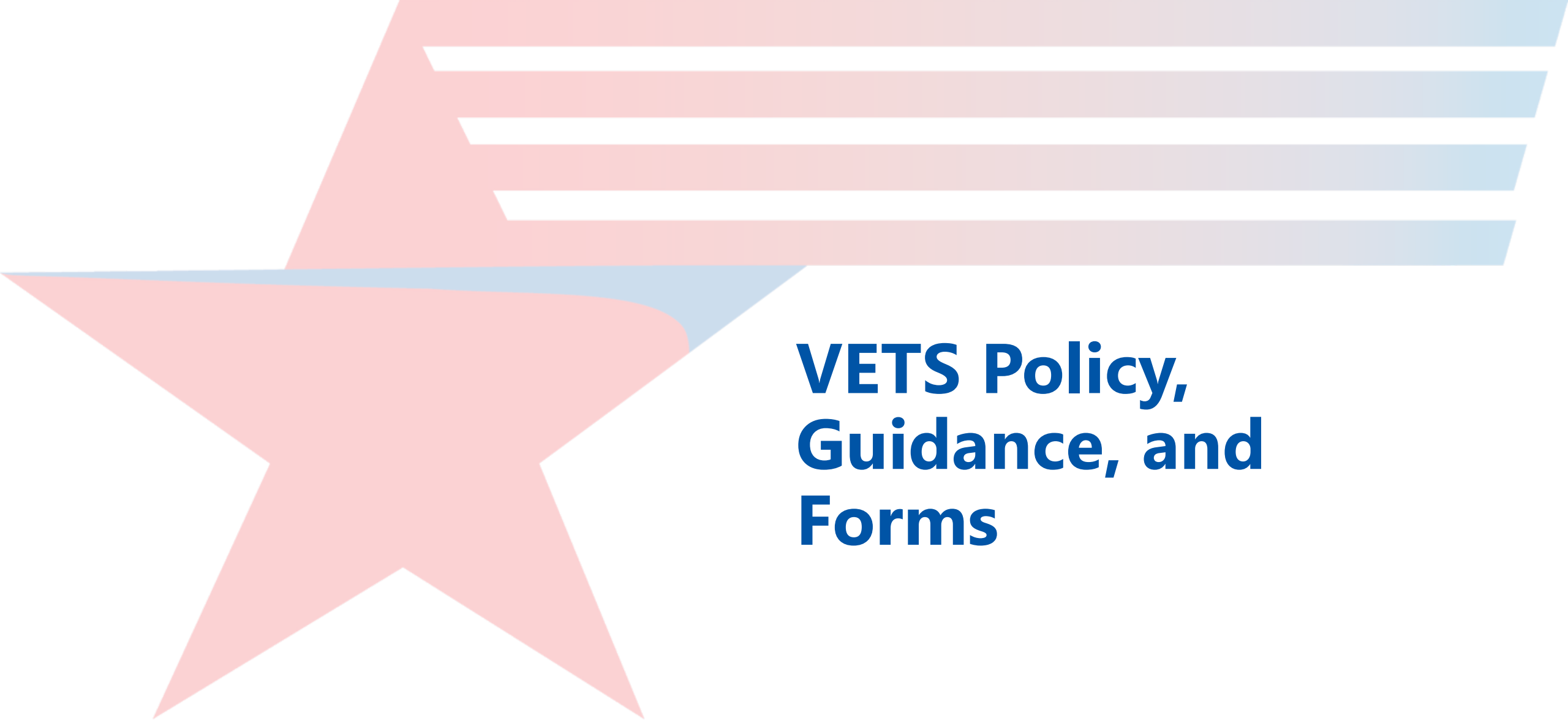
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Today's Session

- Policy, Guidance, and Forms
- National Veterans' Technical Assistance Center
- American Job Centers
- National Veterans' Training Institute
- Additional Resources



VETS Policy, Guidance, and Forms

Policy, Guidance, and Forms



- Veterans' Employment and Training Service (VETS) HVRP [website](#)
- Veterans' Program Letter (VPL) [directory](#)
- Grant Officer's Memorandum (GO Memo) [directory](#)



Grant Officer's Memorandums Directory

[Subscribe to this page](#)



National Veterans' Technical Assistance Center (NVTAC)

www.nvtac.org

contact@nvtac.org

Your NVTAC Coaches



Sarah Chung



Steve Dudasik



Jennifer Steigerwald



NVTAC Role (1 of 2)

- Provide technical assistance designed to increase grantees' ability to establish and operate successful HVRP grants.
- Support HVRP grantees throughout their period of performance to ensure that challenges are resolved quickly.
- Provide effective training and peer-to-peer learning opportunities that result in increased knowledge and adoption of innovative practices among HVRP programs nationwide.



NVTAC Role (2 of 2)

- Provide technical expertise to Federal staff to assist in policy development in support of program oversight and strategic planning for the future of HVRP.
- Quantify grantees' customer satisfaction, and share promising practices and lessons learned.

NVTAC Technical Assistance (1 of 2)



NVTAC provides individualized one-on-one technical assistance, customized training, web-based training, best practices, a robust Community of Practice (CoP), and much more!

NVTAC Technical Assistance (2 of 2)



Grantees can request TA on a variety of topics, including, but not limited to:

- Collaboration and Partnerships
- Career-Driven Training and Career Pathways
- Enrollment at the American Job Center
- Intake and Assessment
- Job Development and Placement
- Outreach to Veterans, Employers, or Partners
- Training for New Staff
- Working with Special Populations
- Employee retention and morale
- Leadership and management skills

Poll #1



If you are a returning grantee, have you previously worked with NVTAC?

- ☐ Yes
- ☐ No
- ☐ Not sure

Monthly Newsletter



If you would like to be added to the mailing list, email us at contact@nvtac.org

JULY SPOTLIGHTS





NVTAC Updated Resources

- [Welcome Packet](#): Basic grant startup information, including an overview of HVRP and NVTAC, tips on conducting outreach to partners, and a 30-day checklist.
- [Program Guide](#): Comprehensive resource to support HRVP implementation.
- [Find A Grantee Map](#): Source for locating HVRP grantees by state and county.
- And a new resource outlining the services NVTAC offers! [NVTAC Menu of Services](#)

Welcome Packet/Menu of Services: NVTAC and GOTRs



For questions about...	Contact:	NVTAC	GOTR
Collaboration/Partnerships		✓	
Coordinated Entry		✓	
Enrollment at the American Job Center		✓	✓
Financial Management			✓
Grant Modification			✓
Intake and Assessment		✓	
Job Development and Placement		✓	
Outreach to Veterans, Employers, or Partners		✓	
Program Budget			✓
Quarterly Reporting			✓
Technical Performance Report (TPR)			✓
Training for New Staff		✓	
Working with Special Populations		✓	

Welcome Packet: Startup Checklist



Appendix A – HVRP Startup Checklist

The following checklist can be used as a starting point to get your grant on solid footing within the first 30-45 days of award. Not all tasks are required but may guide program developers in the initial phase of implementation. This checklist is designed for internal use.

Category	Task	Complete
Staffing	• All staff is hired and working as a team	<input type="checkbox"/>
	• Developed staff training plan	<input type="checkbox"/>
Forms, Policies, and Processes	• Established processes for intake, vocational assessment, case management, job matching for veterans' service plan development, job retention strategies, etc.	<input type="checkbox"/>
	• Developed forms to document services (certification of homeless status, intake/assessment form Individual Employment Plan form etc.)	<input type="checkbox"/>
	• Set up petty cash account policy, procedures, and documentation requirements	<input type="checkbox"/>
	• Got client case file system up and running	<input type="checkbox"/>

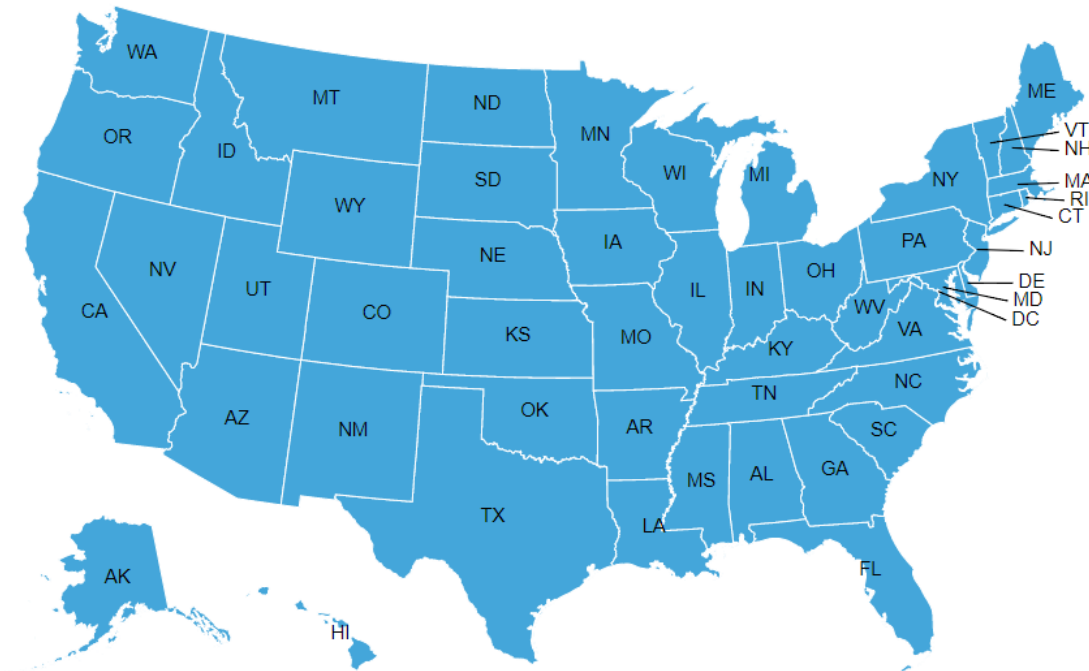
Program Guide: Performance



Program Performance

All HVRP recipients outline their performance goals at application through the Planned Goals Chart. DOL-VETS tracks performance throughout the period of performance based on the goals submitted upon application and approved in the grant award documentation. DOL-VETS places a high priority on maximizing successful grant performance and relies on quarterly performance reporting to measure and track a grantee's success toward achieving satisfactory outcomes. Each grantee will be asked to report on progress towards its performance indicators on a quarterly basis.

Grantee Map



Any updates to
information on the map?
Email us at:
contact@nvtac.org

Grantees

▾

▾



Virtual Learning Classes

- Twice-yearly series on in-demand topics
- April 2022:
 - Outreach 101
 - Outreach Strategies
 - Partnerships
 - Resources

Virtual Learning Classes (VLCs)

Twice each year, NVTAC offers a series of Virtual Learning Classes (VLCs) to support HVRP staff and leadership to continually improve their services to veterans. The classes are interactive and are designed to increase opportunities for HVRP staff and leaders to share their insights and promising practices, as well as provide a space for collaboration.

Webinar Sessions

Outreach 101

[Recording](#) | [Slides](#) | [Transcript](#)



Peer Collaboration

- Recognizing the value of peer learning and support, NVTAC hosts monthly Community of Practice calls that allow grantees across the country to connect and collaborate.
- By request, NVTAC offers peer-to-peer facilitated sessions to connect grantees serving similar areas and/or populations to provide mentorship and share best practices.

Community of Practice Archive



Community of Practice



The NVTAC Community of Practice (CoP) is a forum for HVRP grantees to connect with each other and with NVTAC staff. This virtual community provides a space for grantees to share challenges and best practices around serving homeless veterans and to interact via webinars and discussion forums.

CoP monthly activities include:



[View Community of Practice Sessions](#)

Past CoP Sessions and related materials are available to review.

[View Sessions](#)



May Community of Practice

Practical Applications for Motivational Interviewing

- Overview of five stages of change
- Three role play scenarios
- Materials available on the NVTAC website:
 - Slide deck
 - Recording
 - Notes

Best Practices



NVTAC identifies best and promising practices related to positive outcomes for veterans experiencing homelessness and translates the latest research into practical applications that help grantees improve veteran outcomes.



American Job Centers (AJCs)

AJCs



U.S. Department of Labor's Employment and Training Administration funds AJCs that are managed by Local Workforce Development Boards (WDBs). There are approximately [2,400 AJCs](#) nationwide. AJCs provide free comprehensive services to job seekers including:

- Career and rehabilitation counseling
- Job development and training
- Vocational testing and employment planning
- Supportive services and benefits
- Veteran-focused services

Veteran-Specific AJC Services (1 of 2)



AJCs have veteran-specific outreach and employment services. These services are provided by Disabled Veterans' Outreach Program (DVOP) and Local Veterans' Employment Representative (LVER) specialists. The DVOP and LVER roles have some overlap, but each have distinct functions.

- **DVOP Role:**

- Provide and coordinate intensive employment services to veterans with disabilities who are experiencing great challenges to employment
- Provide outreach to increase program participation to veterans most in need of support
- Make referrals to supportive services, focused job training and connection to employers



Veteran-Specific AJC Services (2 of 2)

- **LVER Role:**

- Outreach to employers to develop jobs
- Connects with community providers and the U.S. Department of Veterans' Affairs (VA)
- Conducts job search workshops
- Conducts workshops for employers

Poll #2



Have you reached out to your local AJC?

- Yes
- No
- Not sure



National Veterans' Training Institute (NVTI)

www.nvti.org

National Veterans Training Institute (NVTI)



Brandon Webb

NVTI Lead

DOL/VETS

✉ Email: Webb.Brandon.C@dol.gov

☎ Phone: 240-867-2088



Discussion Question

How many of you have taken at least one NVTI course?

Please respond in the chat.

NVTI's Role



- The National Veterans' Training Institute (NVTI) is the only one of its kind in the United States. NVTI was established in 1986 and is codified in law under Title 38, Sec. 4109 USC, to further **develop and enhance the professional skills of veterans' employment and training service providers** throughout the United States.



NVTI's Learning Ecosystem



Resources



Articles



Podcasts



Webinars



Classes



Microlearning



NVTI Student
Central Portal



NVTI Website



Making Careers Happen
for Veterans: Community
of Practice

- **Virtual/Classroom: 18**
- **Online Cohorts: 4**
- **Self-Paced eLearnings: 3**
- **Online Curriculumms: 3**
- **Podcasts: 9**
- **Webinars: 20**
- **Microlearnings: 9**



NVTI HVRP Related Courses

****NVTI Course Schedule is updated through September 2022****

Virtual Courses: [Course Delivery Methods](#)

- 9615: Logic Modeling to Strengthen Veterans' Programs: 2.5 days
- 9617: HVRP: Federal Grants Management for Recipients: 3.5 days
- 9604: Managing Case Management: 2.5 days
- 9620: Advanced Case Management: 2.5 days
- 9610: Career Coaching for Special Populations: Each series is 3.5 days
 - Homeless and Justice-Involved
 - American Indian/Alaska Native and Rural Veterans
 - LGBTQ+ and Women

Online Cohort/Online Curriculum: [Course Delivery Methods](#)

- 9630: Veterans Benefits Online: Online Cohort - 3 weeks for completion
- 9633: Serving Veterans Enrolled in the Chapter 31 Program: Online Curriculum - Approximately 4 hours
- 9648: Stand Down Grants: Online Curriculum - "On-Demand" Approximately 2 hours

Poll #3



Which courses are HVRP grant-funded staff eligible to attend?

- Only a couple of the courses
- Most of the courses
- All of the courses

Poll #4



How much does it cost for an HVRP grant-funded staff member to attend a virtual or an in-person class in Dallas, Texas?

- Half the cost of the course
- Full cost of the course
- Zero dollars



NVTI Training (1 of 2)

Webinars: [NVTI Webinars](#)

- Resources to Serve Veterans: A Comprehensive Guide to Frequently and Successfully Used Resources
- Grants Closeout Process for Grantees
- Indirect Costs 101
- Introduction to Apprenticeships: Encouraging Veteran Apprenticeships
- Discovery and Customized Employment
- Accommodations: Resources and Strategies to Help Veterans with Disabilities Obtain Employment

Podcasts: [NVTI Podcasts](#)

- Serving Women Veterans
- Strengthening America's Trucking Workforce
- Effective Collaboration Between JVSG Staff and HVRP Grantees – Lessons learned from COVID-19
- Serving Native American Veterans
- Serving LGBTQ+ Veterans
- Serving Rural Veterans



NVTI Training (2 of 2)

Microlearnings: [NVTI Microlearning](#)

- Eligibility and Intake Triage Process – JVSG Process
- Using the Making Careers Happen for Veterans: Community of Practice

Resources: [NVTI Resources](#)

- Apprenticeships
- Serving Disabled Veterans
- HVRP Grantee Resources
- Serving Native American Veterans
- Serving Justice Involved Veterans

Featured Articles: [News and Announcements](#)

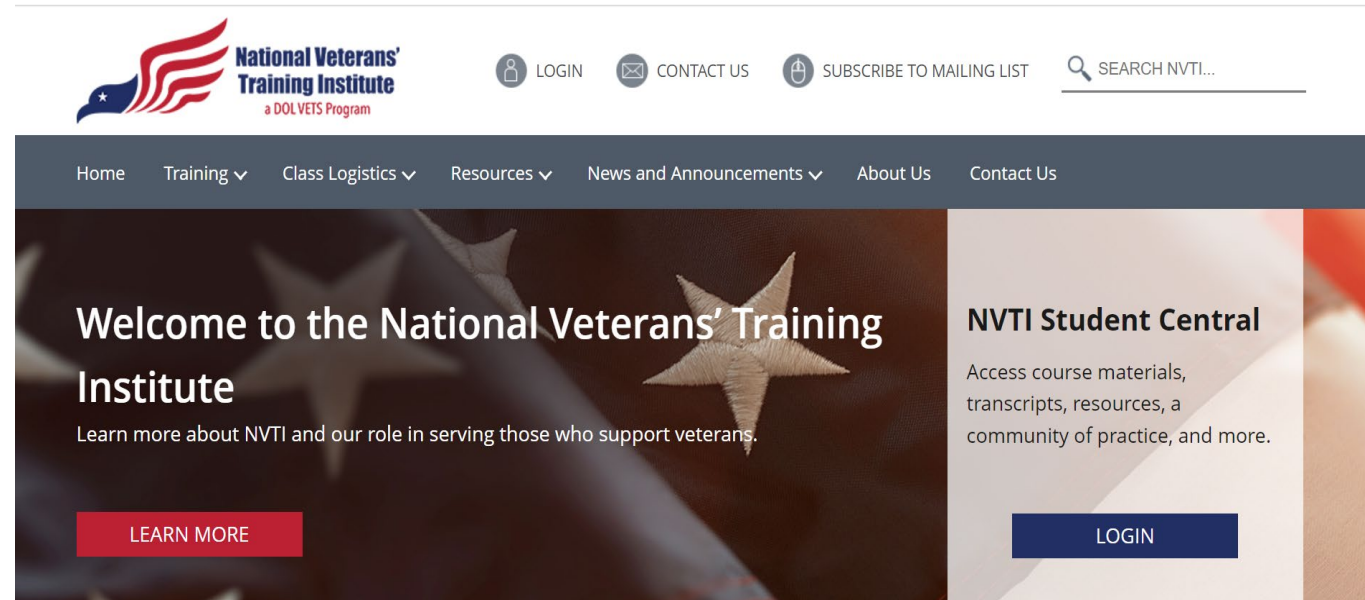
- Working Together to Assist Veterans Experiencing Homelessness
- Veteran Underemployment
- Mental Health Awareness
- Supporting Our Military Spouses During Transition and Beyond
- What Do You Know About Veteran Treatment Courts?

Resources and links



NVTI Website: <https://www.nvti.org/>

- ⇒ [NVTI Class Schedule](#)
- ⇒ [Class Descriptions](#)
- ⇒ [Registering for NVTI Classes](#)
- ⇒ [Subscribe to the NVTI Newsletter](#)





Additional Resources



Experiencing Homelessness (1 of 2)

- VA's [Supportive Services for Veteran Families \(SSVF\) program](#), which rapidly rehouses veterans experiencing homelessness and their families
- VA's [Grant and Per Diem \(GPD\) program](#), which funds emergency and transitional housing programs
- [Federal Emergency Management Agency's \(FEMA\) food and shelter programs](#), which provide emergency food and shelter



Experiencing Homelessness (2 of 2)

- [HUD-VASH program](#), which provides permanent housing for eligible veterans experiencing homelessness
- HUD [Continuum of Care program](#), which coordinates housing for any individual experiencing homelessness and assists in locating other affordable housing alternatives and permanent supportive housing options
- VA's [Homeless Veterans Community Employment Services](#), which aims to improve employment outcomes for veterans who have experienced homelessness



Justice-Involved (1 of 2)

- VA's [Veterans Justice Outreach Program](#), which identifies justice-involved veterans to facilitate access to VA services
- VA's [Health Care for Re-entry Veterans \(HCRV\) services](#), including outreach and pre-release assessments, referrals and linkages, and short-term case management assistance on release
 - [HCRV Specialist Contacts by state](#)
- [Veterans Justice Outreach Specialist Contacts by state](#)



Justice-Involved (2 of 2)

- [National Legal Aid & Defender Association](#), nonprofit association supporting those working in public defense and legal aid
- State courts
 - [Directory of state courts](#)
- State corrections agencies
 - [Directory of state corrections agencies](#)



LGBTQ+ (1 of 2)

- Local organizations focusing on services and supports for individuals identifying as LGBTQ+
- Each Veterans Administration facility has an LGBTQ+ Veteran Care Coordinator
 - See the [LGBTQ+ Veteran Care Coordinator Locator](#)
- [Modern Military Association of America](#), a nonpartisan, nonprofit organization of LGBTQ service members, military spouses, veterans, their families and allies



LGBTQ+ (2 of 2)

- [American Veterans for Equal Rights](#), a Lesbian, Gay, Bisexual, Transgender, and Allies Veteran's Service Organization
- [Transgender American Veterans Association](#), formed to address the growing concerns of fair and equal treatment of transgender military veterans and active-duty service members



Native American (1 of 2)

- [Native American Veterans Association](#), a nonprofit, Native American-based organization supporting tribal and non-tribal veterans and their families
- Each tribe has its own Veteran Director
 - U.S. Department of the Interior's Bureau of Indian Affairs' [directory of Federally Recognized Tribes](#)



Native American (2 of 2)

- U.S. Department of Health & Human Services [American Indian and Alaska Native Culture Card](#), a guide to enhance cultural competence when serving American Indian and Alaska Native communities covering regional differences, cultural customs, spirituality, communication styles, the role of veterans and older adults, and health disparities
- [Tribal U.S. Department of Housing and Urban Development \(HUD\)-VA Supportive Housing \(VASH\) program](#), which provides permanent housing and supportive services for eligible Native American veterans
- [VA Office of Tribal Government Relations](#)

Questions?

What additional questions do you have about HVRP partners and resources?



Remaining Post-Award Conference Sessions

- July 26, 2022, 2-4 pm ET: Performance Reporting
- July 27, 2022, 2-4 pm ET: IT Systems
- July 28, 2022, 2-4 pm ET: Incremental Funding and Closeout



Thank you!