

VIRTUAL LEARNING CLASSROOM

Session 1: Introduction to HVRP and NVTAC:
Veteran Outreach

November 8, 2021



Recording Disclaimer!

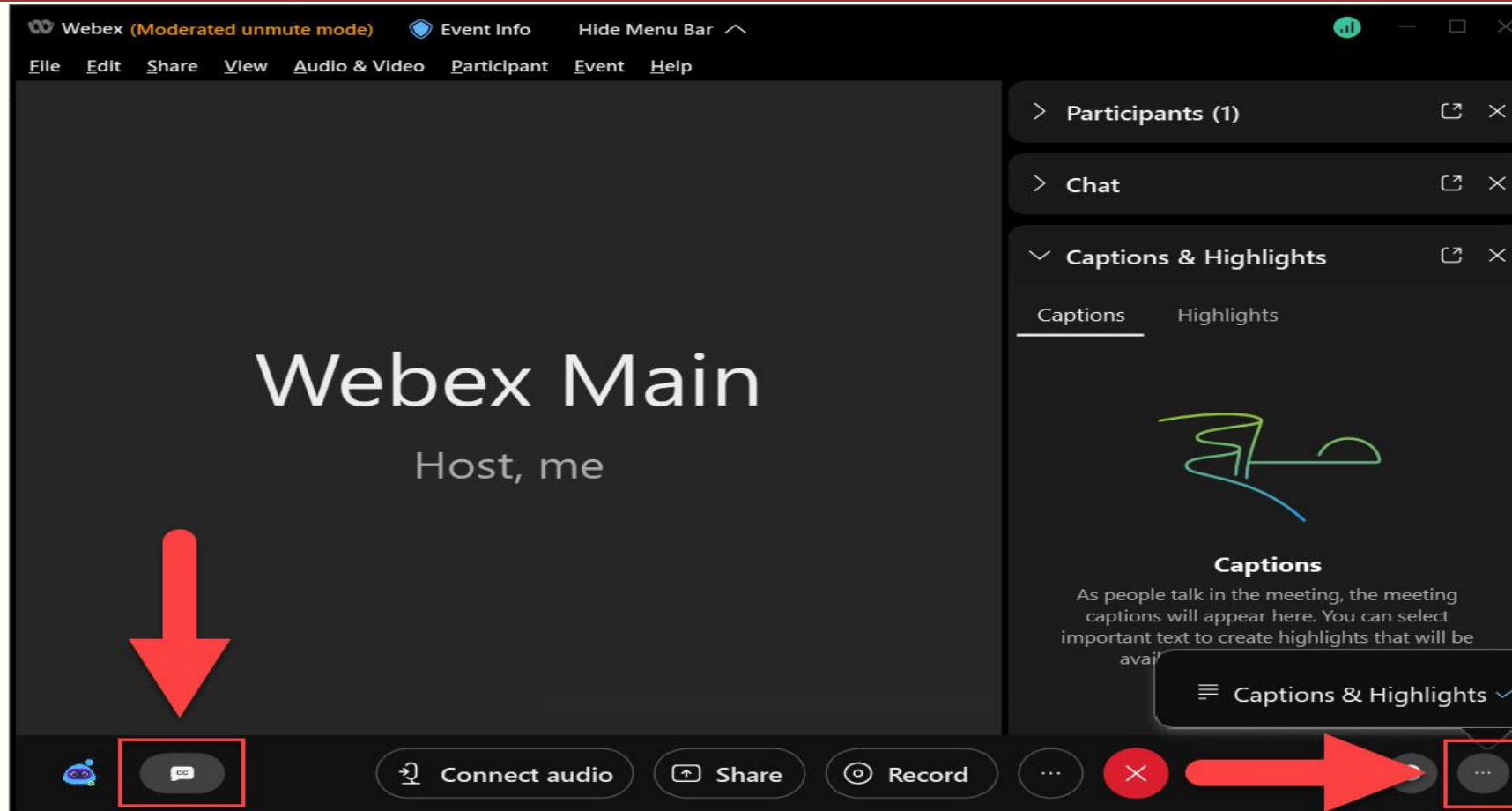
This event is being recorded. By continuing to participate, you consent to being recorded.



Any Questions?

- **Written Questions Only** – To submit content-related questions, select “all panelists” from the drop-down menu in the chat panel, enter your question in the chat box, and send.
- **Verbal Questions Only** – To ask a verbal question for our downloaded application users, please select the “hand raise icon” located within the Participants tab next to your name. If you have joined in from a web browser, please select the three-dot icon located at the bottom of your screen, and then select the raise hand icon.

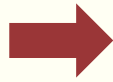
To turn on closed-captioning, click on the CC icon on the bottom left of the screen or click on the three-dot icon on the bottom right and select Captions & Highlights.





NATIONAL VETERANS' TECHNICAL ASSISTANCE CENTER (NVTAC)

Class Schedule



Date	Topic	Lead Instructors
11/8/21	Introduction to HVRP and NVTAC: Veteran Outreach	Ade and Cindy
11/10/21	Assessment, Case Management, and Addressing Barriers	Nicole and Ade
11/15/21	Partnership and Collaboration	Cindy and Cori
11/17/21	Training, Placement, and Retention	Cori and Cindy

Meet Your NVTAC Team



Ade Adeniji, Project Manager
co-lead BOS/CHI



Cindy Borden
Lead ATL, PHL, SF



Nicole LaCorte-Klein
co-lead BOS/CHI



Cori Di Biase
Lead DAL



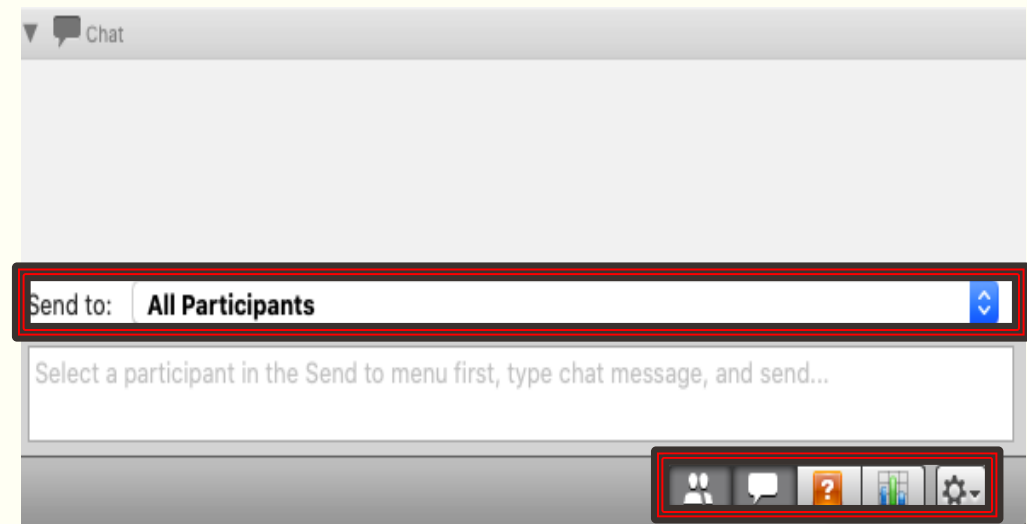
Amy Miller
co-lead CHI



Introduce Yourself

- Using the “Chat” interface, please tell us your name, agency, state, and how long you’ve worked on the Homeless Veterans’ Reintegration Program (HVRP).
- Please send this (and all chats) to “All Participants.”

I’m Cindy Borden with NVTAC in MD. I’ve been working on HVRP for 7 years.



NVTAC Basics

- A contract with the Veterans' Employment and Training Service (VETS) at the U.S. Department of Labor (DOL)
- In partnership with Atlas Research and the National Coalition for Homeless Veterans (NCHV)
- Our mandate is to provide training and technical assistance to the 148 active HVRP grantees nationwide



NVTAC Subject Matter Expertise

Outreach to veterans

Building partnerships

Veteran assessment & planning

Working with the AJC & JVSG (DVOP & LVER) staff

Career placements

Employer services & partnerships

Training & career pathways

Supporting retention

NVTAC Services

- Virtual training & technical assistance
- Community of practice
- Occasional webinars
- Documentation of best practices
- Monthly newsletters & bulletins as needed
- NVTAC.org





WHAT IS HVRP?

What is HVRP?

- The Homeless Veterans' Reintegration Program (HVRP), the Homeless Female Veterans and Veterans with Families Program (HFVWF), and the Incarcerated Veterans Transition Program (IVTP)
- Competitive grant administered by DOL-VETS
- Authorized under 38 U.S.C. Sections 2021, 2021(a), and 2023



HVRP Objectives

The purpose of HVRP is to:

- Provide services to reintegrate homeless veterans into the labor force, and
- Stimulate the development of effective service delivery systems that will address the complex problems facing homeless veterans



Core Components of HVRP (1)

Participant Outreach & Engagement	Grantees use a flexible, low-barrier, and nonthreatening approach to identify, meet, and connect with veterans.
Intake & Assessment	Grantees assess each veteran to determine program eligibility and to gauge the veteran's readiness for and interest in employment services.
Case Management	Grantees use a veteran-centered approach to develop an Individual Employment Plan based on individual strengths, barriers, and preferences.



Core Components of HVRP (2)

Employment & Job Training	Grantees provide training that is targeted to the specific industries, occupations, and skills that are in demand locally. Training services can be provided in-house, through partners in the community, online, or at the American Job Center (AJC).
Linkages & Support Services	Grantees collaborate with public and private partners at all levels (federal, state, local) to provide access to housing and supportive services.
Employment Adjustment Services	Grantees provide ongoing support to track participant outcomes and promote job retention.
Employer Engagement	Grantees identify and engage with public and private employers in their communities with a focus on growth industries.





ELIGIBILITY

HVRP Eligibility

- Veteran
 - One day *active duty*
 - Discharge other than dishonorable
- And
- Homeless (includes recently housed in last 60 days)
- Or
- Participating in partner service (HUD-VASH, SSVF, etc.) or other category of eligibility
- Or
- At risk of homelessness in the next 60 days
- And
- Would benefit from HVRP employment services

Veteran	✓
Homeless or Partner Service or At Risk	✓
Needs Emp. Services	✓

HVRP Eligibility – A Closer Look

Who does HVRP serve?

- Veteran
- Homeless
- Partner service participants/other eligibility categories
- At risk of homelessness
- Special programs
 - HFVWF
 - IVTP
- Needs employment

Determining Eligibility

Step 1: Veteran status

Step 2: Homeless

Step 3: Participant in partner services

Step 4: At risk of homelessness*

Step 5: Need or would benefit from employment services

*limited to 10% of planned yearly enrollments without GOTR approval



Determining HVRP Eligibility

Step 1: Veteran status

Verify veteran status first:

- At least one day of active duty
 - Clearly indicated on DD-214*
 - Basic counts, even if not completed (active duty only)
 - National Guard and Reserve must have been federally activated for duty not including training
- Discharge other than dishonorable

Determining HVRP Eligibility

Step 2: Homeless

- Homeless

- Per the HEARTH Act

- Includes those at imminent risk (within 14 days) of homelessness

- Also includes individuals who were homeless but found housing during the 60-day period preceding the date of HVRP enrollment (recently housed)

HVRP Definition – Homeless per HEARTH

According to 42 U.S.C. 11302(a-b), as amended by the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009, the definition of homeless is:

- A person who lacks a fixed, regular, and adequate nighttime residence;
- A person living in a supervised public or privately operated shelter designed to provide temporary living arrangements;
- A person who resided in a shelter or place not meant for human habitation and who is exiting an institution where he or she temporarily resided;
- A person with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;



Determining HVRP Eligibility

Step 3: Participant in partner services or other categories of eligibility

- Participant in partner services
 - HUD-VASH; Tribal HUD-VASH
 - Native American Housing Assistance and Self Determination Act of 1996
 - SSVF prevention or rapid rehousing
- Other categories of eligibility
 - Transitioning from incarceration
 - Recently released from incarceration

Determining HVRP Eligibility

Step 4: At risk of homelessness

- Is the veteran at risk of homelessness within the next 15–60 days?

2021 NOVEMBER						
SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

2021 DECEMBER						
SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

2022 JANUARY						
SUN	MON	TUE	WED	THU	FRI	SAT
30	31					1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

Printable Calendars From Axnnet.com

- Losing residence within 60 days of the date of application
- No subsequent residence has been identified
- Lacks the resources or support networks needed to obtain other permanent housing

Today is November 8, so a veteran at risk of homelessness between November 26 and January 7 meets this definition. If the veteran is at risk of homelessness between today and November 25, he or she is at “imminent risk” and meets the definition of homeless (Step 2).



Special Population Programs

HFVWWF

- To be eligible for services under HFVWWF, a veteran must meet the basic HVRP eligibility requirements and be female or a homeless veteran with a dependent child.

IVTP

- Veterans transitioning from incarceration:
 - A veteran who is a resident of a penal institution, or an institution that provides long-term care for mental illness; and
 - Is at risk for homelessness absent referral and counseling services provided under the program. VETS considers “at risk” to include that the veteran is scheduled to be released from such institution within 12 months.
- Recently released from incarceration
 - For purposes of determining a veteran’s eligibility for the HVRP programs, VETS considers “recently released from incarceration” to mean a veteran released from incarceration in the last 12 months.

Determining HVRP Eligibility

Step 5: Need or would benefit from employment services

- HVRP is an employment program – Eligibility does not necessarily equal enrollment

Documentation

- Verify veteran status first — If an individual doesn't meet this definition, homeless status is irrelevant
 - Per GO Memo 01-21 Change 1, HVRP grantees may use **HINQ or SQUARES** in lieu of the DD-214 through June 30, 2022
 - Some of the other programs may allow non-veterans (by HVRP definition) to participate
- No more than 10% of planned enrollments can come from the at-risk category unless approved by GOTR
- Self-attestation can be used as a limited resource

For more information about eligibility or HINQ and SQUARES access, please reach out to your regional NVTAC lead!



VETERAN OUTREACH

Veteran Outreach

The four Ps:

- Purpose
- Process
- Partnership
- Pandemic



Veteran Outreach: Purpose

- To **identify** and **engage** veterans who may be eligible to participate in the program
 - Person-centered
 - Emphasize building rapport and trust
- Reach as many veterans as possible within your service delivery area
 - Some veterans won't be eligible or a good fit for HVRP
 - Cast your net wide
- There is no HVRP without veterans!



Veteran Outreach: Process

- Two primary channels for veteran outreach:
 - Directly identifying and engaging veterans who may be eligible for HVRP; and
 - Building awareness of your program with veterans, service providers, employers, and other partners to cultivate referrals
 - Visibility
 - Presence
 - Partnership



Veteran Outreach: Process

- Create a plan:
 - Target audience
 - Message
 - Timing
 - Location
 - Methods
 - Follow up
- Outreach is both a marketing activity, and one requiring direct engagement with veterans

Veteran Outreach: Partnership

- HVRP is part of a larger system for veterans experiencing homelessness
- Referrals are essential to successful outreach
- Coordinated outreach efforts benefit veterans and the programs that serve them

Veteran Outreach: Pandemic

- Changed the way outreach is conducted
 - Limited ability to do street outreach
 - Referral and service delivery partner challenges
- Additional resources impacted ability to identify and **engage** veterans in HVRP
- Resulted in creative solutions and approaches
 - Virtual outreach



Veteran Outreach

We want to hear from you!

Raise your hand to come off mute and share your experience:

- How do you approach outreach in your community and ensure you are reaching all communities in your service region?
- What strategies do you use to engage hard-to-reach, very-low-income veterans in your region?
- What outreach have you engaged in with state agencies, local government, the U.S. Department of Veterans Affairs, and other providers in the community?

What has worked well?

What have you tried that didn't work?

Contact

Boston Region

Ade Adeniji: aadeniji@manhattanstrategy.com

Nicole LaCorte-Klein: nlacorteklein@atlasresearch.us

Chicago Region

Ade Abeniji: aadeniji@manhattanstrategy.com

Amy Miller: amiller@atlasresearch.us

Dallas Region

Cori Di Biase: cdibiase@manhattanstrategy.com

Atlanta, Philadelphia, and San Francisco Regions

Cindy Borden: cborden@nchv.org



HVRP Definition – Homeless per HEARTH

According to 42 U.S.C. 11302(a-b), as amended by the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009, the definition of homeless is:

- A person who lacks a fixed, regular, and adequate nighttime residence;
- A person living in a supervised public or privately operated shelter designed to provide temporary living arrangements;
- A person who resided in a shelter or place not meant for human habitation and who is exiting an institution where he or she temporarily resided;
- A person with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;



HVRP Definition – Homeless per HEARTH

- An individual who will imminently lose his or her housing, has no subsequent residence identified, and who lacks the resources or support network needed to obtain other permanent housing;
- Unaccompanied youth and homeless families with children and youth defined as homeless under other federal statutes who have experienced a long period without permanent housing; have experienced persistent instability as measured by frequent moves over such period; and can be expected to continue in such status for an extended period of time because of chronic disabilities, chronic physical health or mental health conditions, substance addiction, histories of domestic violence or childhood abuse, the presence of a child or youth with a disability, or multiple barriers to employment; or



HVRP Definition – Homeless per HEARTH

- An individual or family who is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions in the individual's or family's current housing situation, including where the health and safety of children are jeopardized, and who have no other residence and lack the resources or support network to obtain other permanent housing.

Recently Housed

Title 38:

To expedite the reintegration into the labor force of-

- homeless veterans (including those who were homeless but found housing during the 60-day period preceding enrollment)

2021 SEPTEMBER						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

2021 OCTOBER						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
31					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

2021 NOVEMBER						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Printable Calendar From Wishtehi.com

[Go Back](#)

