

# VIRTUAL LEARNING CLASSROOM

Session 2: Partnerships and Collaboration



# Meet Your Facilitators

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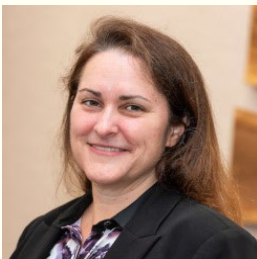
## **Nicole LaCorte-Klein, MA, CRC**

Training Consultant at Atlas Research, Nicole brings years of experience providing job placement, vocational case management and direct service to individuals who are homeless. Nicole has provided technical assistance to HVRP, SSVF and other Veterans Administration staff for years, offering her experience as both direct service provider and trainer.



## **Cori Di Biase**

NVTAC Project Director at the Manhattan Strategy Group, Cori has provided services and consultation to support veterans and civilians in employment for more than twenty years. Cori prides himself on serving the staff and leaders who have dedicated themselves to serving our country.



## **Cindy Borden**

As the Director of Technical Assistance and Training for the National Coalition for Homeless Veterans (NCHV), Cindy conducts training, develops resources, and provides intensive coaching in program design and implementation to veteran service organizations. Cindy brings more than 20 years of experience in both direct service and technical assistance to help organizations increase capacity and improve services.

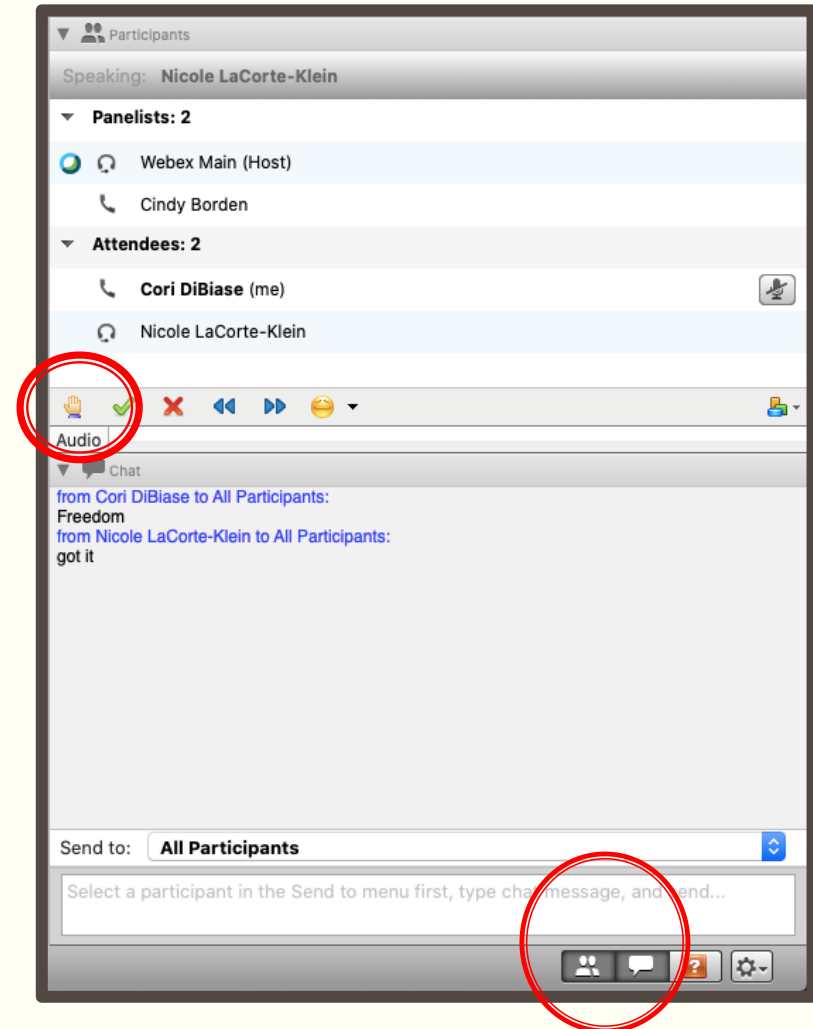


# We want to hear from you! Mac Version

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If you have a question, and want to speak, **raise your hand** to get your mic unmuted.

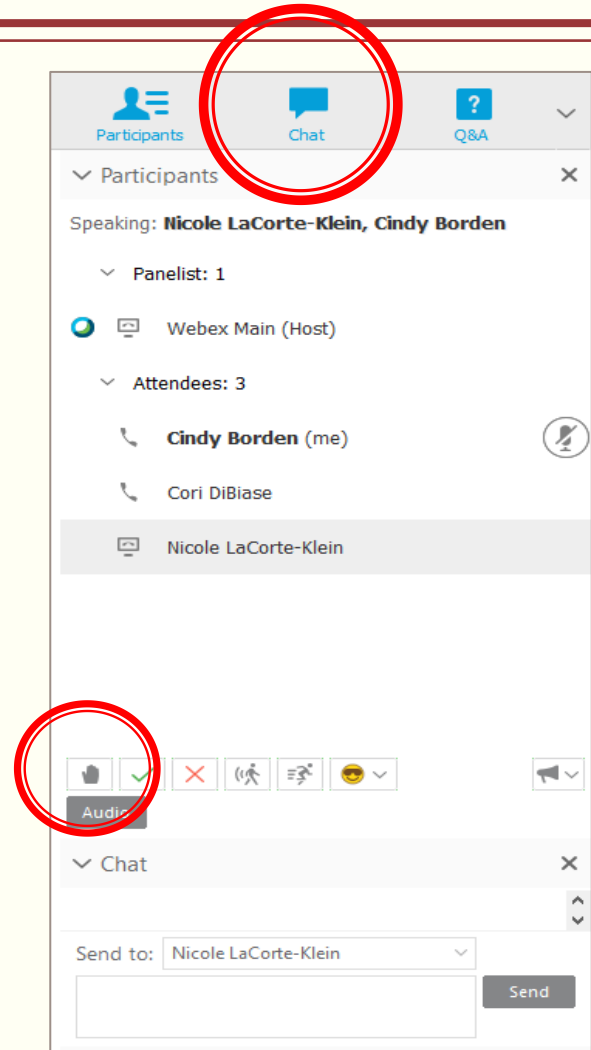
If you don't want to speak, **use the chat box** to share thoughts, question and observations with **all attendees!**



# We want to hear from you! – PC Version

If you have a question, and want to speak, **raise your hand** to get your mic unmuted.

If you don't want to speak, **use the chat box** to share thoughts, question and observations with **all attendees!**





# A VIEW OF THE FIELD: HVRP PARTNERS

# Partnerships

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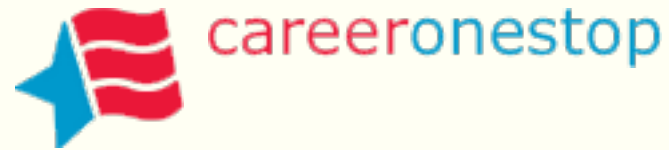
- HVRP serves veterans with a variety of often significant needs.
- To support the career development of the veterans you serve it is often essential to address these other needs as well.
- Therefore, to meet its goals, HVRP requires partnerships.



# WORKFORCE PARTNERS

# Partnerships: The American Job Center

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- A collection of workforce development initiatives, including 'Core' partners, and others that vary, center-by-center.
- Typically host monthly all-staff meetings in which partners can present on their work.
- Worthwhile to spend time there, or to push to expand your network virtually.





# Friends of the Show: JVSG

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## **Jobs for Veterans State Grants, includes:**

- Disabled Veterans Outreach Program Specialists (DVOPS)
- Local Veterans Employment Representatives (LVERs)

# Disabled Veteran Outreach Program Specialists (DVOPs)

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## **Services include, but are not limited to:**

- Comprehensive assessment interviews
- Career guidance services
- Individual Employment Plans (IEPs)
- Staff-assisted job search activities
- Labor Market Information (LMI)
- Basic staff-assisted career services



# DVOPs: Who do they Serve? (from DOL's JVSG Primer)

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## **Significant barriers to employment (SBEs):**

- A special disabled or disabled veteran
- Homelessness
- A recently-separated service member who's been unemployed any time within the previous 12 months for 27 or more weeks
- An offender who has been released from incarceration
- Lacking a high school diploma or equivalent certificate
- Low income

## **Special Populations include:**

- Veterans aged 18 to 24
- A transitioning service member in need of intensive services
- A wounded, ill, or injured service members receiving treatment at Military Treatment Facilities or Warrior Transition Units as well as the spouses and family caregivers of such wounded, ill, or injured service members

# Local Veterans Employment Representatives (LVERs)

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## **Services include, but are not limited to:**

- Planning and participating in job and career fairs
- Conducting employer outreach
- In conjunction with employers, conducting job searches and workshops, and establishing job search groups
- Coordinating with unions, apprenticeship programs, and businesses or business organizations to promote and secure employment and training programs for veterans
- Informing federal contractors of the process to recruit qualified veterans
- Coordinating and participating with other business outreach efforts



# JVSG and the AJC

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- Partnerships with JVSG Staff are essential to HVRP success – but why stop there?
- HVRP benefits from a robust relationship with the entire AJC network.
- DVOPs can facilitate introductions – formal or otherwise – to other AJC staff/programs
- LVERs can help you work with the Business Services Team

# American Job Centers (An Incomplete List)

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- WIOA/Wagner Peyser
  - Computer Lab
  - Reception/Intake
  - Basic WF services
  - Training
  - (Limited) Case Management
  - 'Rapid Response'
  - Career Assessments
  - Business Services
  - Labor Market Information
- Vocational Rehabilitation
- Senior Community Service Employment Program (SCSEP)
- Unemployment Insurance
- Seasonal Workforce Services
- Dept of Agriculture
- Nonprofit Agencies

# The AJC and Career Pathways

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- In addition to having resources to commit to training (and a priority to serve veterans), the AJCs maintain an 'Eligible Training Provider List.'
  - This includes most reputable training providers on a variety of subject, typically indexed by 'in demand' skill sets and industries.
- AJCs typically also operate 'Business Services Units'
  - Dedicated staff (including the LVER) devoted to business engagement and services.
  - Knowledge of Labor Market Information.
  - Robust employer network.



# VA Employment Partners

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## Veterans Health Administration (VHA)

- Compensated Work Therapy (CWT)
  - Includes several models of treatment
  - Transitional Work and Supported Employment offered at all VAMCs
- Homeless Veteran Community Employment Services (HVCEs)
  - Funds Community Employment Coordinators (CECs) and Employment Specialists





# VA Employment Partners

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## Veterans Benefits Administration (VBA)

- Veteran Readiness and Employment (Chapter 31)
  - Formerly called Vocational Rehabilitation and Employment
  - For veterans with a service-connected disability that impacts ability to work
  - Must meet eligibility requirements
  - 5 different service tracks



# HOUSING PARTNERS

# Continuums of Care

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- Formal Networks of Housing Services Providers and Partners – deigned to foster a coordinated approach to ending homelessness in every community.
- Can help to identify veterans in your community.
- *Often* focused on housing, but not careers.

# Housing Assistance for Veterans

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- HUD-VA Supportive Housing (HUD-VASH)
- Grant and Per Diem (GPD)
- Enhance Use Lease (EUL)
- Supportive Services for Veteran Families (SSVF)

# HUD-VA Supportive Housing

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- Collaboration between HUD and the VA that combines HUD housing vouchers with VA supportive services
- Vouchers allocated to Public Housing Authorities (PHAs) based on need and performance
- Veterans are referred to the PHA for a voucher by VA and local coordinated entry system
- VA determines homelessness and eligibility
- PHA determines income, sex offender status, inspects unit, determines 'reasonable rent'



# Grant and Per Diem (GPD)

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- Funding provided by the VA's Health Care for Homeless Veterans (HCHV) to community agencies providing services to Veterans
- Purpose is to promote the development of supportive housing and/or supportive services with the goal of helping Veterans achieve residential stability, increase income and obtain greater self-sufficiency
- Housing up to 24 months
- As of April 2019, 12,850 GPD beds across the country



# Enhanced Use Lease (EUL)

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- Non-VA entities develop and operate supportive housing for homeless and at-risk Veterans on the grounds of a VA Medical Center
- VA enters into a long-term ground lease to develop, build, finance and operate the housing
- Services are provided by a resident/services provider in addition to what is provided by the VA under HUD-VASH

# Supportive Services for Veteran Families (SSVF)

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- Case Management and supportive services are provided to prevent the imminent loss of a Veteran's home or identify a new home for those Veterans who are homeless
- Non-profit agencies are funded through the VA to quickly house Veterans and their families who are homeless and keep others from slipping into homelessness by providing supportive services on a time limited basis





**BREAKOUT!**

# Questions to Consider...Partner Discussion

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- Who do you know? Who Don't you know but think would be important to know?
- What has helped create a successful partnership? What have been some of your challenges?
- How did you first establish partnerships/connections? How has the connection/relationship evolved over time? What do you do to maintain the relationship?
- How do you keep track of your partnerships? Do you use a tracking system or data base?





# REPORT OUT

# Formalizing Relationships

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## **MOUs:**

- Defines Specific Roles and all Parties Involved
- Provides guidance and information for each partner
- Defines Project Description
- Provides Terms of Agreement and Confidentiality
- States Conditions and length of MOU



# WHITE BOARD ACTIVITY:

Using the White Board, Make a Pro and Con List of Creating a MOU