

VIRTUAL LEARNING CLASSROOM

Session 1: HVRP Foundation & Eligibility



Meet Your Facilitators



Nicole LaCorte-Klein, MA, CRC

Training Consultant at Atlas Research, Nicole brings years of experience providing job placement, vocational case management and direct service to individuals who are homeless. Nicole has provided technical assistance to HVRP, SSVF and other Veterans Administration staff for years, offering her experience as both direct service provider and trainer.



Cori Di Biase

NVTAC Project Director at the Manhattan Strategy Group, Cori has provided services and consultation to support veterans and civilians in employment for more than twenty years. Cori prides himself on serving the staff and leaders who have dedicated themselves to serving our country.



Cindy Borden

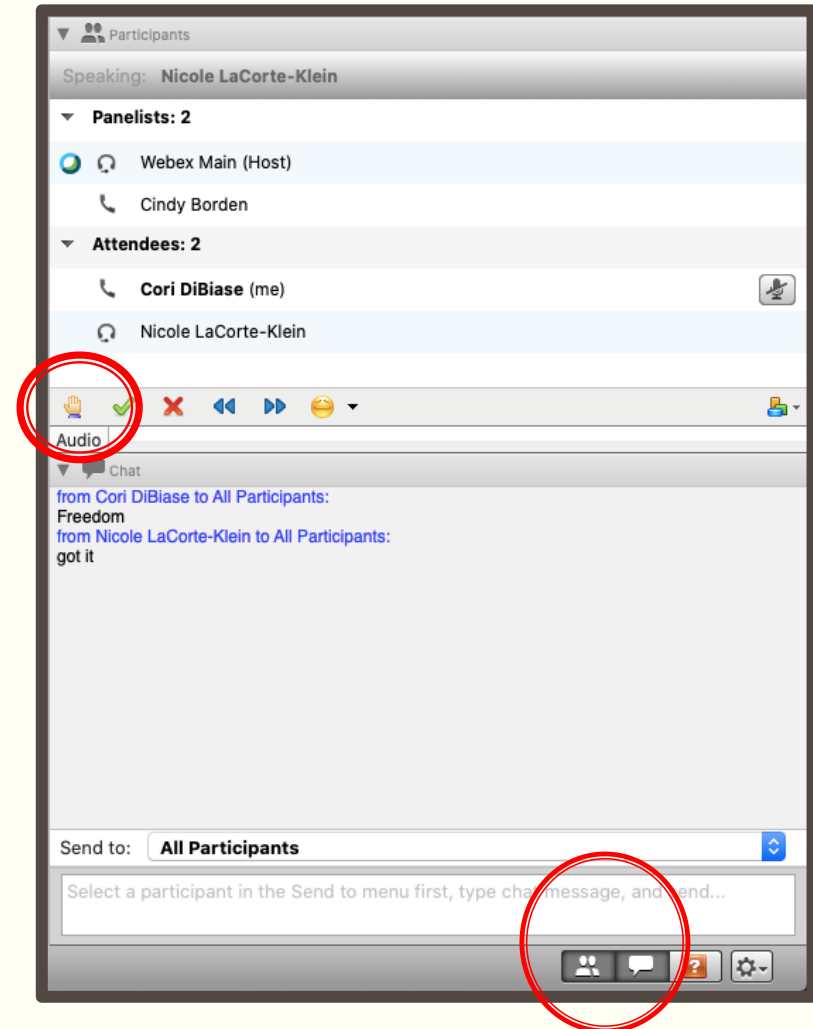
As the Director of Technical Assistance and Training for the National Coalition for Homeless Veterans (NCHV), Cindy conducts training, develops resources, and provides intensive coaching in program design and implementation to veteran service organizations. Cindy brings more than 20 years of experience in both direct service and technical assistance to help organizations increase capacity and improve services.



We want to hear from you! Mac Version

If you have a question, and want to speak, **raise your hand** to get your mic unmuted.

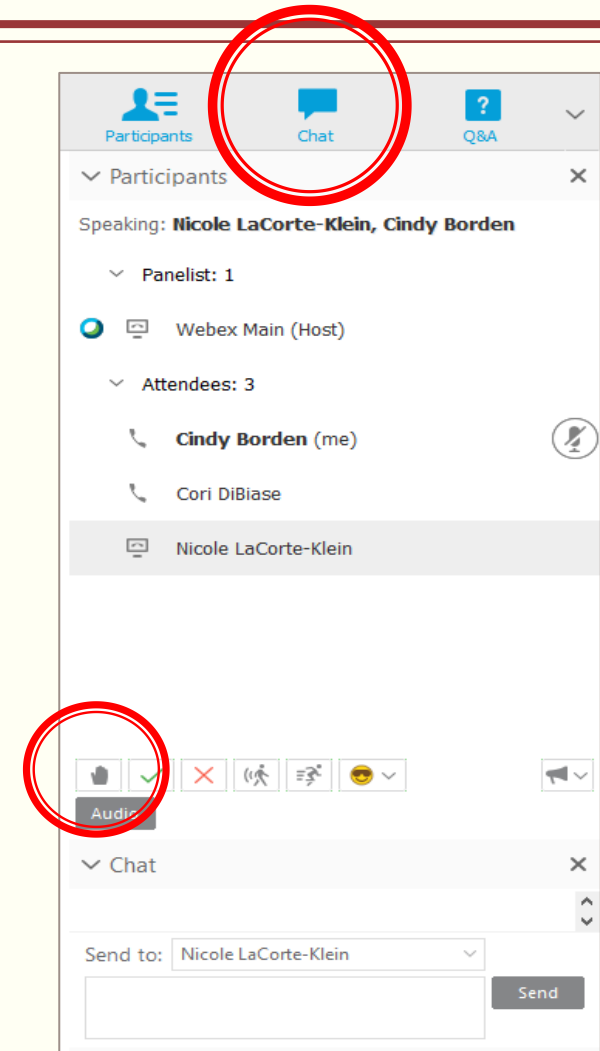
If you don't want to speak, **use the chat box** to share thoughts, question and observations with **all attendees!**



We want to hear from you! – PC Version

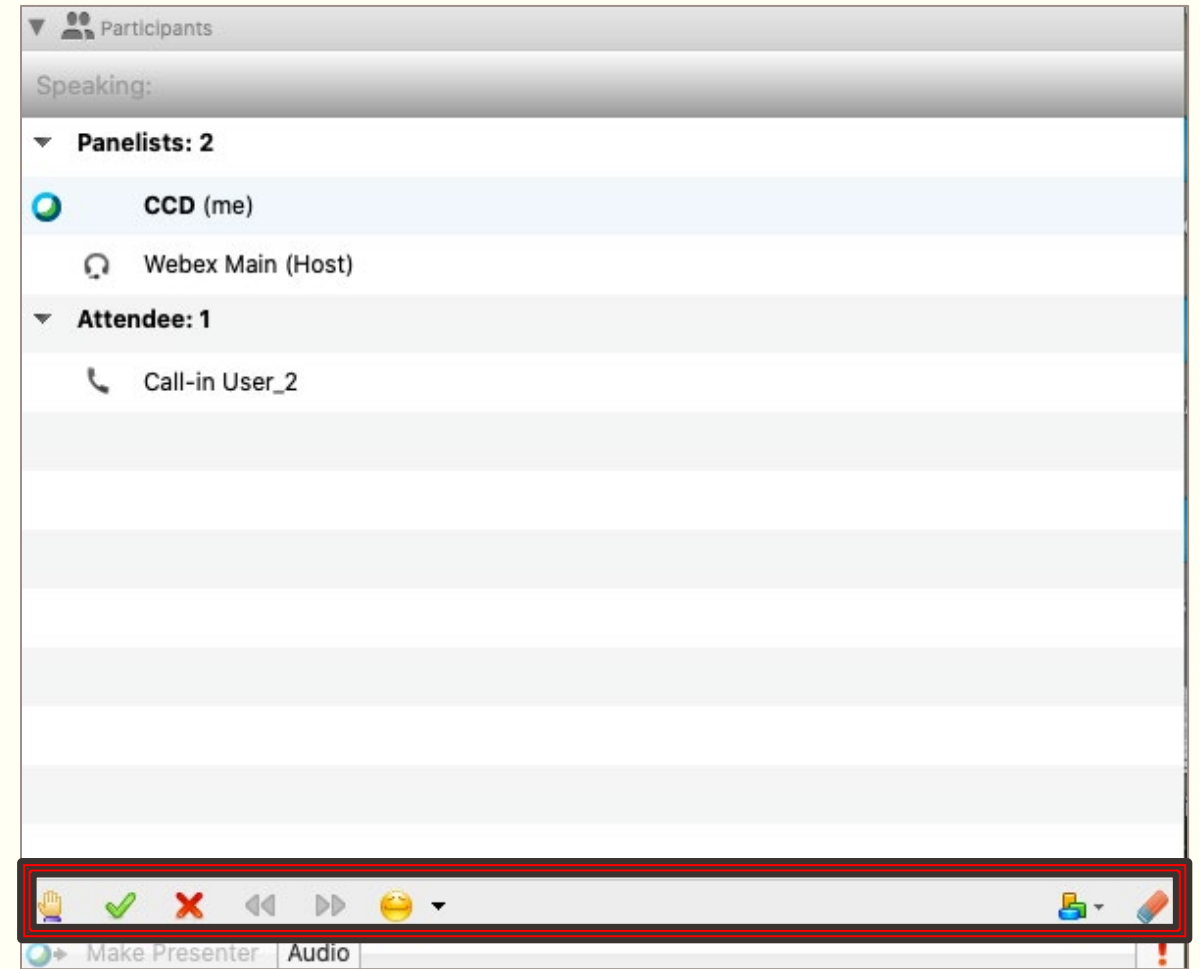
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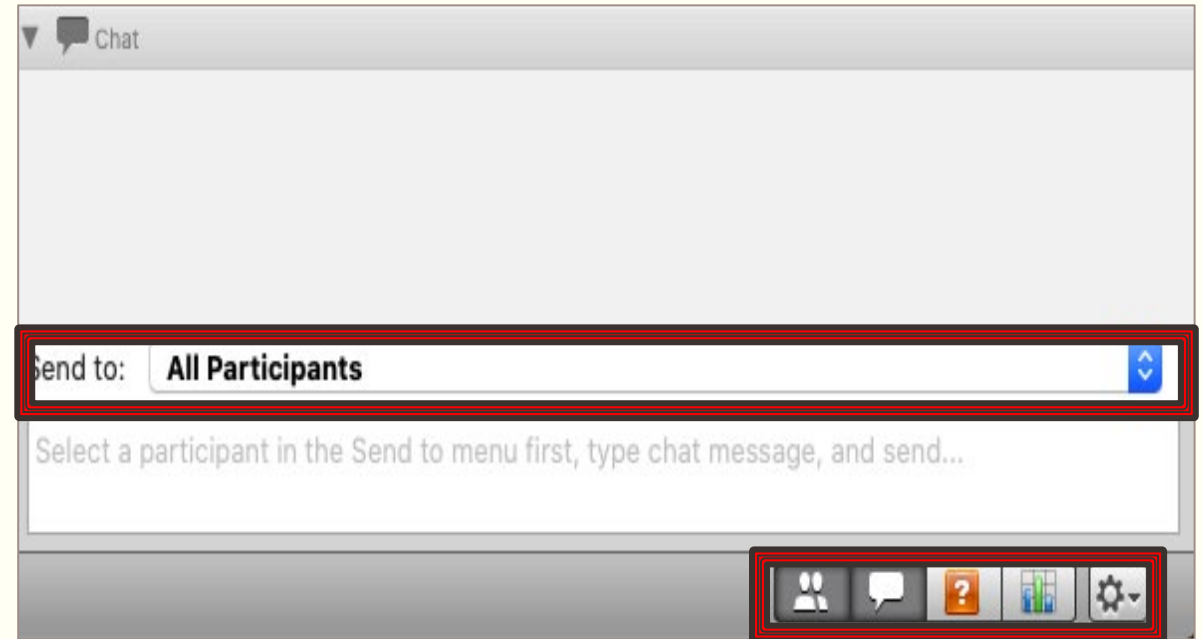
How are you today?

- Using the buttons at the bottom of the 'Participant' pane, please let us know how you're feeling.



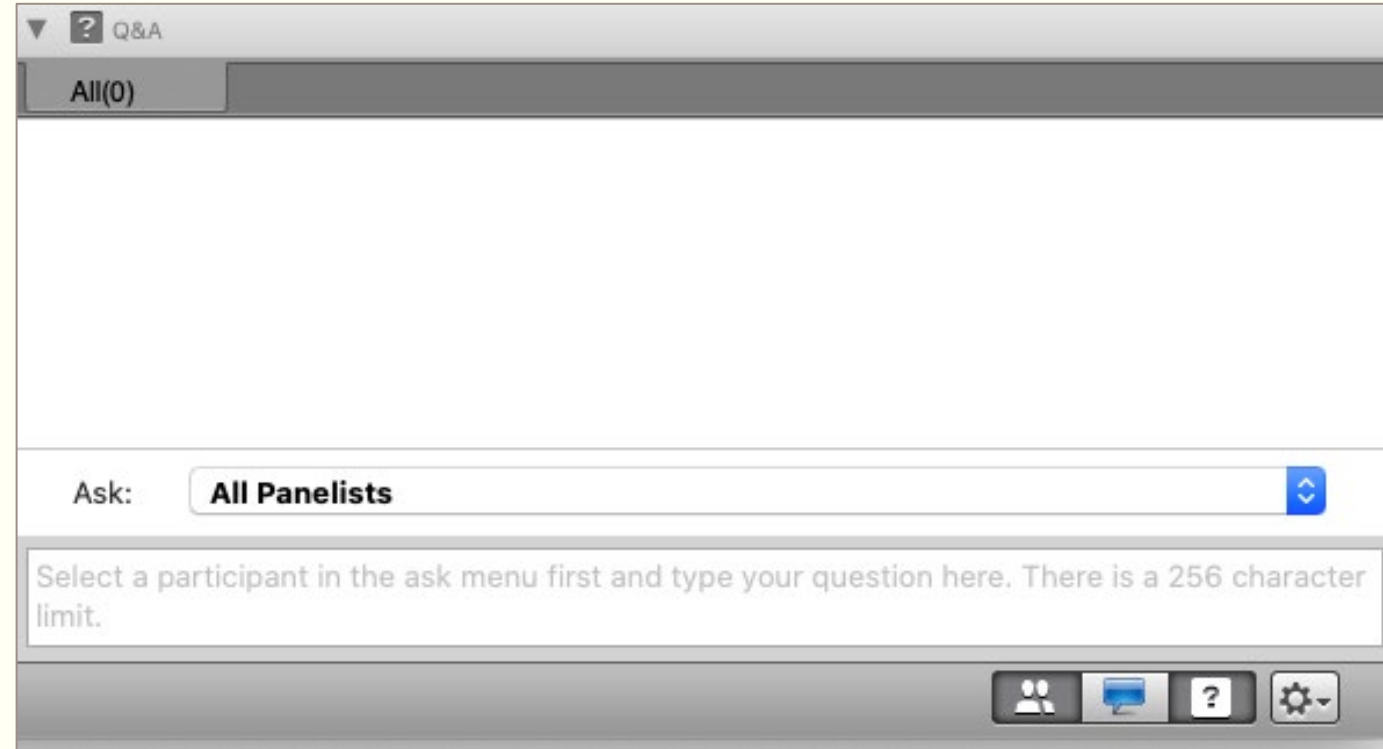
Introductions: Who's There?

- Using the 'Chat' Interface, please tell us your name, agency & state.
- Please send this (and all Chats) to "All Participants".



Any Questions?

- If you have a question that:
 - You do not want to share with the group, or
 - That is ONLY about WebEx, your connection, etc.
- ...please use the 'Questions' Interface.
- **Please tell us one thing that you hope to gain from this training series**



WebEx Whiteboard



Jackson Pollock Convergence Albright-Knox Art Gallery



WebEx Breakout Room

- Breakout Room Expectations:
 - All participants will be expected to... *participate*.
 - *All lines will be off mute* – please be mindful of background noise, side conversation, etc.
 - Please be courteous, respectful and willing to share what you DON'T know, as well as what you do.
 - Based on "homework" assignment given in earlier classes, we'll ask each participant to provide feedback to the group.

Post Session Feedback

National Veterans' Technical Assis x External Site x Feedback x +

manhattan-strategy.webex.com/tc3300/trainingcenter/site/feedbackFormAction.do?siteurl=manhattan-

Feedback

Thank you for using Webex Training.

Your email address: webex@manhattanstrategy.com

- Do not display this feedback form after sessions.
- Request technical support.

Comments:

[Click this link](#) to obtain more information about available se

Feedback Surveys - WebEx

Please Note: The first survey that appears after you exit the session is specifically for WebEx.

Feedback

Thank you for using Webex Training.

Your email address:

Do not display this feedback form after sessions.
 Request technical support.

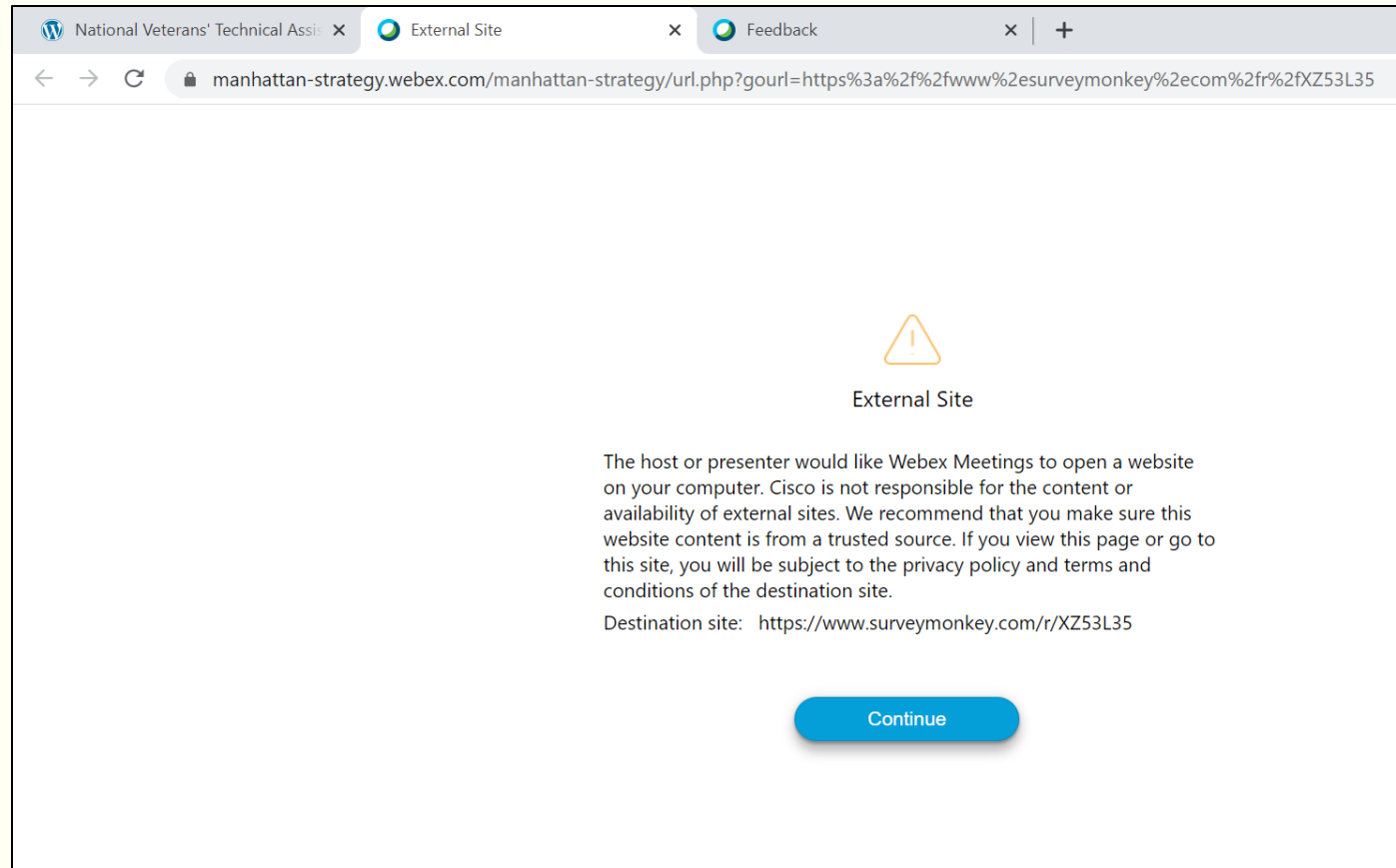
Comments:

[Click this link](#) to obtain more information about available services.

Please rate your session experience.

	Excellent	Okay	Poor
Setup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Feedback Surveys: NVTAC





HVRP: FOUNDATION

Three Core Practices

Engagement
Case Management
Career Development

What's the Difference?

Group 1

- Engagement
- Case Management
- Career Development

Group 2

- Intake
- Referral
- Placement

Engagement: The Goal

- An Open, Trusting, Mutually Supportive relationship that Continues through Placement and Retention.
- An Evolving Understanding of the Veteran's Current Situation, Goals, Strengths, and Interests.
- Real Investment, on the part of the Veteran, in the Career Development Process.

(Lack of) Engagement: The Risks (1)

- Failure to Understand Factors that may Impact the Career Development Process:
 - Presence of Trauma, Disability, or other Barriers;
 - Important Work Preferences and Needs;
 - Income and other 'Life' Needs.

(Lack of) Engagement: The Risks (2)

- Lack of Commitment to the Career Development Process:
 - Workforce Development is dissimilar to most public benefits; it's easy to attain, but hard to use.
 - Individuals who have been episodically homeless, and not consistently connected to a career likely have considerable experience with public benefits.
 - Bottom line: you cannot 'get a job' – much less a career – for the veterans you serve.

(Lack of) Engagement: The Risks (3)

- Placement without Engagement
 - A veteran who 'Needs a job – any job'!
 - A veteran 'following the process'.
 - A veteran who begins a career without addressing other barriers.

Strategies to Cultivate Engagement

- Timing of Services and Supports
- Persistence without Force
- Meeting Needs as they Emerge

Case Management – Core Features

- **Understanding:**
 - Of the veteran;
 - Of services available in the community.
- **Coordination** between partners, in both service delivery, and ‘messaging’.
 - Are all partners employment driven (or at least employment friendly)?
 - Do partners represent one another accurately.
- **Complementary** services.

Case Management – Best Practices

Veteran Support

- *Understanding*; capitalize on engagement to understand Veterans strengths, needs, barriers, etc.
- *Ongoing Contact*
- *Cultivate Veteran-Driven Services*

Service Coordination

- *Ongoing Contact*; keep in touch.
- *Know the Basics*; partner eligibility rules, intake & referral process, standard services & resources.
- *Give & Take*; Be as proactive – or more – in offering your services as you are in asking for others' support.



Career Development – Core Elements

- *Driven by the Veteran;* The veteran is the decision maker and motivator, HVRP staff facilitate decision making, help define roles and expectations, and deliver/refer to specific services.
- *Engaged with Employers;* Employers are the other half of a 'dual customer' equation. Real partnerships with employers, with mutual support before, during and after placement, is essential.
- *Aspires to a Pathway;* Even when a veteran needs a job now, we work to cultivate longer-term career development goals.





ELIGIBILITY

Eligible Participants

Per the FOA:

Veterans served by this program include:

- Homeless veterans...
- Veterans who are “at risk” of homelessness in the next 60 days...
- Veterans participating in HUD-VASH or Tribal HUD-VASH
- ...veterans receiving assistance under the Native American Housing Assistance and Self-Determination Act of 1996
- Veterans described in section 2023(e) of Title 38 and those recently released...
- Veterans participating in VA’s Rapid Rehousing and Prevention program



HVRP Eligibility – A Closer Look

Who Does HVRP Serve?

- Veteran
- Homeless
- Partner Service Participants
- At Risk of Homelessness
- Special Programs
 - HFVVWF
 - IVTP
- Needs employment

HVRP Definition - Veteran

- A person who served in the *active* military, naval, or air service, and who was discharged or released under conditions other than dishonorable. [38 U.S.C. 101(2)]
 - At least one day of active duty not including training
 - National Guard/Reserves must have been federally activated for duty not including training
 - Dishonorable discharge is not eligible for HVRP

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Participating in Partner Services

Title 38 Amended:

- To expedite the reintegration into the labor force of:
 - o homeless veterans (including those who were homeless but found housing during the 60-day period preceding enrollment)
 - o HUD-VASH, Tribal HUD-VASH participants
 - o Native American Housing Assistance and Self-Determination Act of 1996
 - o Veterans transitioning from incarceration
 - o SSVF participants

Collectively referred to as Partner Services

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HVRP Eligibility - HFVVWF

- For HFVVWF, in addition to the previous requirements, veterans must be Female, or must be able to show that *he/she is the primary caretaker* of a dependent child(ren) under the age of 18.

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HVRP Definition – Homeless per HEARTH

According to [42 U.S.C. 11302(a-b)], as amended by the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 the definition of homeless is:

- A person who lacks a fixed, regular, and adequate nighttime residence
- A person living in a supervised public or privately operated shelter designed to provide temporary living arrangements;
- A person who resided in a shelter or place not meant for human habitation and who is exiting an institution where he or she temporarily resided;
- A person with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;



At Risk of Homelessness

“Veterans who, at the time of enrollment in the program, are “at risk” of homelessness within the next 60 days”



- Losing residence within 60 days of the date of application;
- No subsequent residence has been identified;
- Lacks the resources or support networks needed to obtain other permanent housing

Today is September 14, a veteran at risk of homelessness between today and November 13 meets this part of the definition...

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HVRP Definition - Incarcerated Veteran

From the FOA:

- “Veterans described in section 2023(e) of Title 38 of the U.S. Code, and any veterans recently released from being incarcerated who are at risk of homelessness” (narrative page 6)
- A veteran who is a resident of a penal institution, or an institution that provides long-term care for mental illness and is at risk for homelessness absent referral and counseling services provided under the demonstration program. (Attachment A Definitions and Terms)

From Title 38:

- (e) **Definition.**—In this section, the term “eligible veteran” means a veteran who—
 - (1) is a resident of a penal institution or an institution that provides long-term care for mental illness; and
 - (2) is at risk for homelessness absent referral and counseling services provided under the demonstration program (as determined under guidelines established by the Secretaries).

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Expectations

- HVRP is a *homeless* veteran program
- Designed to catch veterans who were no longer eligible due to housing
- Must still meet veteran definition (i.e. no spouses, dishonorable discharge, etc.)
- No more than 10% of planned enrollments can come from the at-risk category*
- Eligibility is not enough – the veteran must need employment



Determining HVRP Eligibility

Step 1: Veteran Status

Verify veteran status first:

- At least one day of active duty not including training
 - Clearly indicated on DD-214
 - National Guard and Reserve must have been federally activated for duty not including training
- Discharge other than Dishonorable



Determining HVRP Eligibility

Step 2: Homeless

- Homeless
 - Per the HEARTH Act
 - Includes those at imminent risk (within 14 days) of homelessness;
 - Also includes individuals who were homeless but found housing during the 60-day period preceding the date of HVRP enrollment (recently housed);



Determining HVRP Eligibility

Step 3: Participant in Partner Services

- Participant in Partner Services
 - HUD-VASH; Tribal HUD-VASH
 - Native American Housing Assistance and Self Determination Act of 1996
 - Incarcerated or recently released Veterans
 - SSVF prevention or rapid rehousing



Determining HVRP Eligibility

Step 4: At Risk of Homelessness

- Is the veteran at-risk of homelessness within the next 15-60 days?

SEPTEMBER 2020						
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OCTOBER 2020						
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NOVEMBER 2020						
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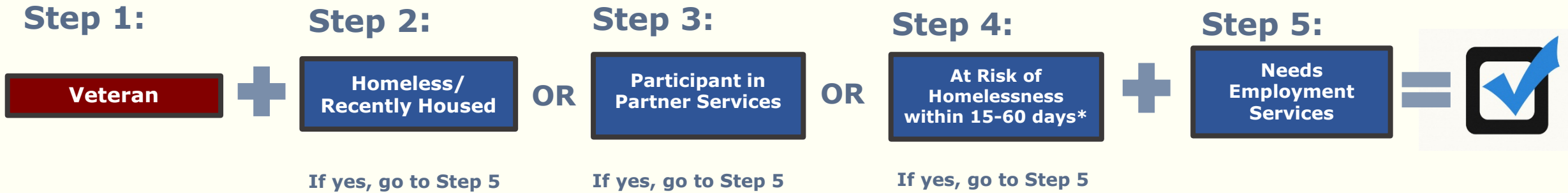
If the veteran is at risk of homelessness between today and September 28 – he or she is at *“imminent risk”* and meets the definition of homeless (Step 2).

Determining HVRP Eligibility

Step 5: Needs or Would Benefit from Employment Services

- HVRP is an employment program – Eligibility does not necessarily equal enrollment.

Determining Eligibility



*limited to 10% of planned yearly enrollments without GOTR approval

Documentation

- Verify veteran status first. If an individual doesn't meet this definition, homeless status is irrelevant.
 - Must have a DD214, you can use other documentation to establish initial eligibility, but don't spend money until you have the DD214.
 - Some of the other programs may allow non-veterans (by HVRP definition) to participate
- No more than 10% of planned enrollments can come from the at-risk category
- Self-attestation can be used as a limited resource





FOR NEXT TIME...

Please Prepare

- A list of your partners, in order of the frequency with which you interact with them.
- Include:
 - How you collaborate/what you do together.
 - Services offered by the partner.
 - How you collaborating benefits the veterans you serve.

We'll use this information in a breakout session – we'll ask you to share who your partners are, how you work with them, and any challenges you experience in working with them.



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HVRP Definition – Homeless per HEARTH

- An individual who will imminently lose his or her housing, has no subsequent residence identified, and who lacks the resources or support network needed to obtain other permanent housing;
- Unaccompanied youth and homeless families with children and youth defined as homeless under other federal statutes who have experienced a long period without permanent housing; have experienced persistent instability as measured by frequent moves over such period; and can be expected to continue in such status for an extended period of time because of chronic disabilities, chronic physical health or mental health conditions, substance addiction, histories of domestic violence or childhood abuse, the presence of a child or youth with a disability, or multiple barriers to employment; or

HVRP Definition – Homeless per HEARTH

- An individual or family who is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions in the individual's or family's current housing situation, including where the health and safety of children are jeopardized, and who have no other residence and lack the resources or support network to obtain other permanent housing.



Recently Housed

Title 38:

To expedite the reintegration into the labor force of-

- homeless veterans (including those who were homeless but found housing during the 60-day period preceding enrollment)

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