

Homeless Veterans' Reintegration Program (HVRP) and the American Job Center (AJC)



AJC Overview

American Job Centers (AJC) are designed to provide job seekers with a range of assistance, all under one roof. Established under the Workforce Investment Act, and reauthorized in the Workforce Innovation and Opportunity Act of 2014 (WIOA), the network of nearly 2,500 AJCs across the country offers a variety of employment-related services, including career counseling, job training, and job search assistance. Each AJC is unique and offers an array of services based on local workforce conditions and available resources (see inset for examples). Job seekers can visit a local AJC in person or online. To find your local AJC, search: <http://www.careeronestop.org/LocalHelp/AmericanJobCenters/american-job-centers.aspx>.

Services offered at AJCs include:

- ◀ Job training and employment workshops
- ◀ Job search assistance
- ◀ Career counseling
- ◀ Labor market and employer information
- ◀ Hiring events and business service information
- ◀ Referrals to community resources and other agencies
- ◀ Supportive services
- ◀ Unemployment insurance information

HVRP Participant Enrollment at the AJC

What can HVRP grantees do to ensure successful implementation?

- ◀ Partner with AJCs to properly enroll all participants.
- ◀ Ensure a staff member is present during the enrollment process to facilitate accurate reporting and strong working relationships.
- ◀ Invite local AJC staff to share information on their services and encourage AJC staff to learn about your services.
- ◀ Ensure new staff members are fully trained on AJC services and enrollment requirements.

A new era of collaboration between homeless veteran program¹ grantees and the AJCs began July 1, 2016. With the release of Veterans' Program Letter (VPL) 03-16, HVRP grantees are required to enroll all participants in the public workforce system through the local AJC.

Enrollment occurs when the HVRP participant receives a Wagner-Peyser Act-funded employment service; a Jobs for Veterans State Grants-funded Disabled Veterans' Outreach Program Specialist service; or another WIOA Title I-funded service. Enrollment with the AJC provides homeless veterans access to additional resources, including training opportunities, supportive services, state vocational rehabilitation, integrated case management, and connection to employers and employment opportunities through the Local Veterans' Employment Representative. Enrollment at the AJC also benefits HVRP grantees, AJC staff, and the U.S. Department of Labor. Leveraging resources across programs will create a more integrated approach to helping homeless veterans and improve employment outcomes.

To read VPL 03-16 in its entirety, visit <https://www.dol.gov/vets/VMS/VPLs/VPL-03-16.pdf>.

¹ Includes the Homeless Veterans' Reintegration Program (HVRP), Incarcerated Veterans Transition Program (IVTP), and Homeless Female Veterans' and Veterans' with Families Program (HFVWF), collectively referred to as HVRP.